CalCloud Survey

Purpose: The Office of Technology Services (OTech) is seeking your department’s participation in a brief survey to help assess the demand for a Private Cloud service offering known as CalCloud, and to get feedback on the service options. The information gathered from the survey will be used to help OTech prepare an IFB to select a vendor to build and manage the OTech private cloud service. The IFB will be released in April 2013.

Benefits: Some of the many benefits your department will realize through OTech’s Private Cloud Service Offering are:

- Secure Environment (OTech managed firewall and IPS, servers hardened to industry best standards, infrastructure hosted at Tier III Gold Camp data center and Vacaville data center)
- Rapid Provisioning of Servers (within hours)
- High Availability
- 24x7 Monitoring
- No Servers to Refresh
- No Additional Charges for Network Access (Internet and WAN)
- Unlimited Data Transfer
- Simplified Disaster Recovery using virtualization technology.

Cost: The Private Cloud service offering from OTech is projected to be significantly less than the equivalent configuration in OTech Managed Services; as much as 50-75% less.

The following survey questions are provided prior to the interview meeting to assist you in forming your responses prior to the meeting and thereby enhancing the discussion.

Thank you for agreeing to participate in our CalCloud Survey.

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Buy what you want. Grow when you’re ready!
CalCloud Survey

Service Menu

1) Is your department looking to refresh Servers in the next 6-12 months? If yes please indicate the type and approximate number of servers.

2) Is Cloud computing on your organization’s roadmap? If yes, please provide a brief description of the cloud services your organization is considering.

3) How soon does your department anticipate hosting applications in the Cloud?

4) What OTech Cloud features would you like to see in addition to the “Extras” defined above?

5) Would your department prefer to have Disaster Recovery included as part of the base pricing for servers or as an add-on?

6) What are your ideal Recovery Point Objective (RPO) and Recovery Time Objective (RTO)?

7) Would you need to transfer data between the cloud and another environment (for example, another OTech service offering (TMS, Managed Services) or another location)? If yes, please explain the type of data.

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<tr>
<th>Bundle Size</th>
<th>CPU</th>
<th>Memory (GB)</th>
<th>Storage</th>
</tr>
</thead>
<tbody>
<tr>
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<td>200 GB</td>
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<td>4 GB</td>
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<tr>
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<td>1.6 TB</td>
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