

6. (Government only) Do you foresee offering Web 2.0 based services to your agency customers?

33% A. We are already offering these services

9% B. Yes, within the next 6 months

45% C. Yes, within the next 18 months

13% D. No, never

## 7. What is the biggest government challenge in offering Web 2.0 services?

21% A. Security risks

17% B. Agency culture

15% C. Value Proposition

47% D. All of the above

## 8. Do you see Web 2.0 tools as a product or service for the government market?

### Public Sector Responses

**91%** A. Yes

**9%** B. No

### Private Sector Responses

**90%** A. Yes

**10%** B. No