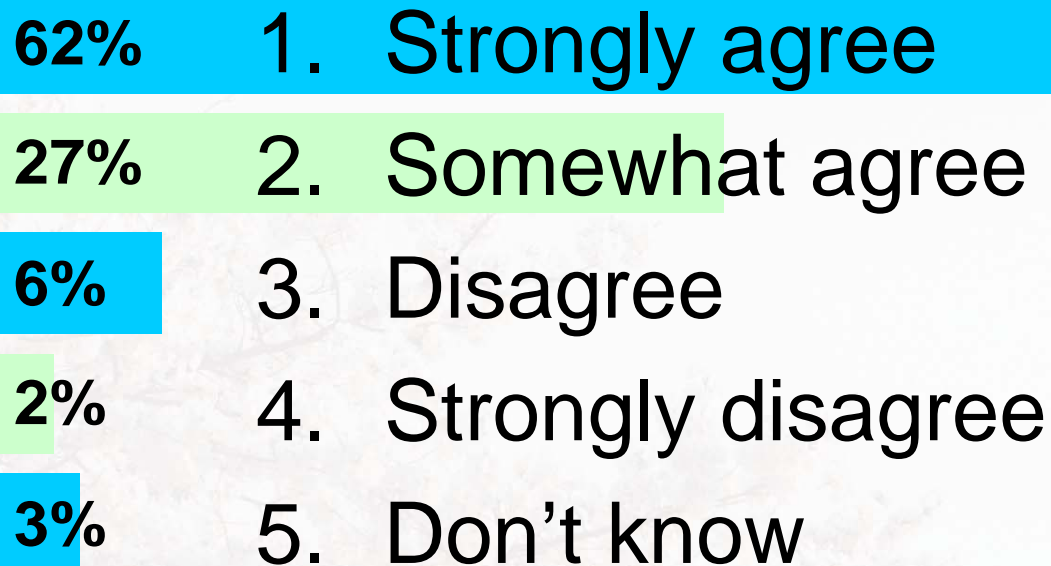


Do you believe that managing employee and citizens' identities across all complex state entities is vital to successful citizen services?



Choose the top drivers behind e-authentication and better identity management in state government generally. [Select two]

- | | |
|------------|---|
| 38% | 1. REAL ID/homeland security |
| 45% | 2. Electronic medical records/HIPAA/health care |
| 25% | 3. Pressure from citizens to have more control over the accuracy of their information |
| 14% | 4. Cost savings/efficiency |
| 51% | 5. Enabling cross-boundary e-government applications |

How long will it be until a citizen can change his or her contact information with one state agency, and have it corrected across all (or at least the most important) government records?

11% 1. Within 5 years

34% 2. Between 5 and 10 years

23% 3. More than 10 years

31% 4. You've got to be kidding!