

What is Service Oriented Architecture (SOA)?

- 18%** 1. A way to architect IT to deliver services oriented toward citizens and other business partners
- 78%** 2. A way to architect IT so as to reduce redundancy and maximize flexible use of component services
- 1%** 3. Some sort of middleware/XML hocus pocus
- 3%** 4. My Magic 8-Ball® says, "Ask again later."

How far are you along in your SOA process? (State CIOs only)

6%

1. It is not on our radar screen

47%

2. We're cautiously observing it

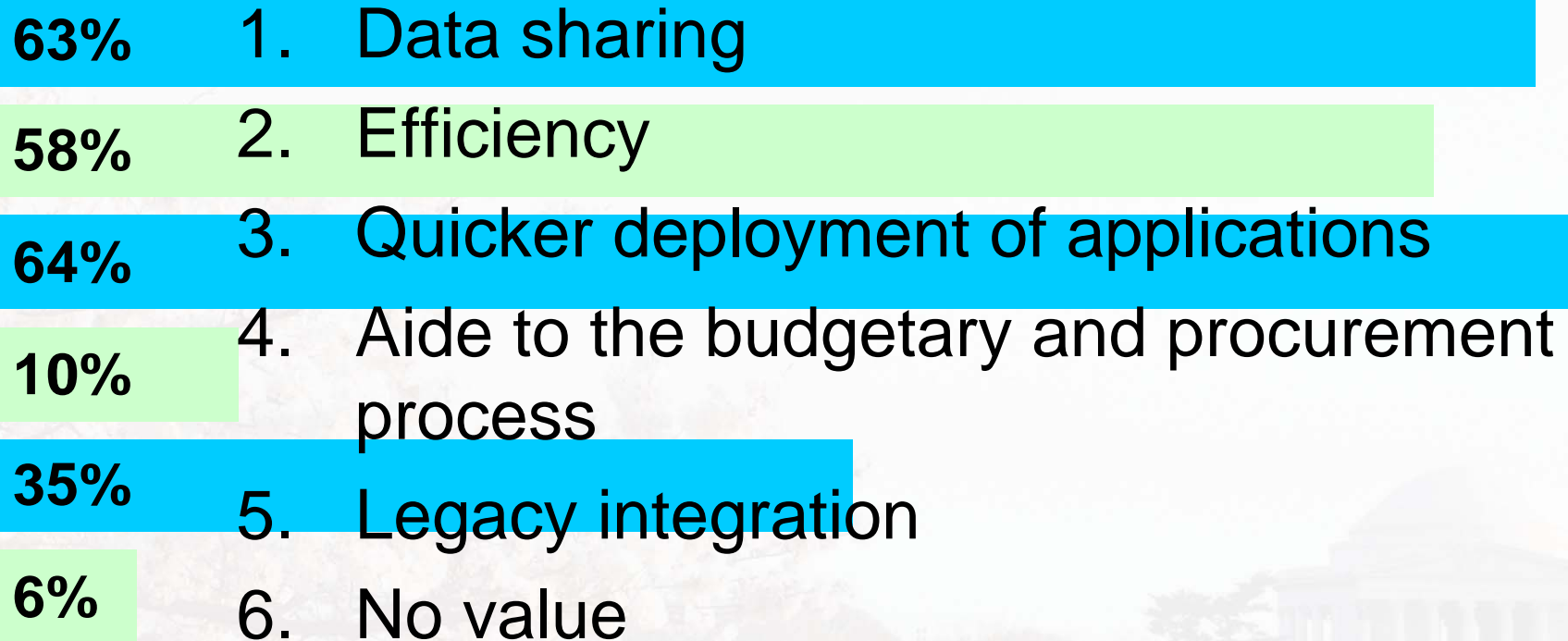
35%

3. We understand its potential – a pilot project is in progress

12%

4. SOA underway

What do you consider the value of implementing an SOA architecture in state government? [Select three]



What are the biggest issues hindering the implementation of SOA in state government? [Select three]

53% 1. Funding

34% 2. Training

61% 3. Governance

48% 4. Justification/ROI

58% 5. Agency turf issues