

**22. How confident are you that you can define the following concept in a single sentence that will make sense to someone who knows little about IT**

**Denial of Service Attack**

- 43%** a. Very confident that I can translate it into English
- 35%** b. Somewhat confident
- 22%** c. Not confident at all

**23. How confident are you that you can define the following concept in a single sentence that will make sense to someone who knows little about IT**

**Disaster Recovery Service**

- 75%** a. Very confident that I can translate it into English
- 21%** b. Somewhat confident
- 3%** c. Not confident at all

## 24. How confident are you that you can define the following concept in a single sentence that will make sense to someone who knows little about IT

### Hotel-ing space

- 61%** a. Very confident that I can translate it into English
- 24%** b. Somewhat confident
- 15%** c. Not confident at all

## 25. How confident are you that you can define the following concept in a single sentence that will make sense to someone who knows little about IT

### Green IT

- 67%** a. Very confident that I can translate it into English
- 26%** b. Somewhat confident
- 7%** c. Not confident at all

**26. How confident are you that you can define the following concept in a single sentence that will make sense to someone who knows little about IT**

**Teleworker (cyber-mode worker)**

- |            |  |
|------------|--|
| <b>92%</b> | a. Very confident that I can translate it into English |
| <b>7%</b>  | b. Somewhat confident                                  |
| <b>1%</b>  | c. Not confident at all                                |

## 27. How confident are you that you can define the following concept in a single sentence that will make sense to someone who knows little about IT

### Webinar

- |            |  |
|------------|--|
| <b>85%</b> | a. Very confident that I can translate it into English |
| <b>12%</b> | b. Somewhat confident                                  |
| <b>3%</b>  | c. Not confident at all                                |

**28. How confident are you that you can define the following concept in a single sentence that will make sense to someone who knows little about IT**

## **Virtualization Technology**

- 40%** a. Very confident that I can translate it into English
- 40%** b. Somewhat confident
- 20%** c. Not confident at all

**29. How confident are you that you can define the following concept in a single sentence that will make sense to someone who knows little about IT**

## **Automated Dependency Mapping**

- 9%** a. Very confident that I can translate it into English
- 16%** b. Somewhat confident
- 75%** c. Not confident at all

## 30. How confident are you that you can define the following concept in a single sentence that will make sense to someone who knows little about IT

### i-government, e-government

- 46%** a. Very confident that I can translate it into English
- 41%** b. Somewhat confident
- 13%** c. Not confident at all

# 31. How confident are you that you can define the following concept in a single sentence that will make sense to someone who knows little about IT

## CIO

- |            |    |   |
|------------|----|---|
| <b>76%</b> | a. | Very confident that I can translate it into English |
| <b>10%</b> | b. | Somewhat confident                                  |
| <b>14%</b> | c. | Not confident at all                                |