

## 19. How is the role of State CIO viewed as being a change agent?

- 62%** A. Change Leader – is an innovator and change agent
- 5%** B. Change Adverse – resists change
- 18%** C. Manages Status Quo – focused on day-to-day operations, not looking for change
- 15%** D. Uncertain

## 20. How will the role of the state CIO change over the next 5 years?

- 55%** A. CIOs will evolve into a much stronger role in overseeing IT policy and operations
- 35%** B. The CIO will evolve into more of a policy role and less involved in day-to-day operations
- 4%** C. CIOs role will significantly diminish and IT management will become more decentralized
- 3%** D. No real change will occur
- 3%** E. Don't care – I'm out of here

## 21. What challenge is most impacting the ability of state CIOs to deliver more innovative technology solutions?

- 10%** A. Money/Funding – Lack of financial resources
- 42%** B. Governance – Can't get agreement from stakeholders to undertake innovative projects
- 23%** C. Skills – Don't have the people to deliver
- 1%** D. Citizen Demands – Comparing us to private sector and find us lacking.
- 23%** E. Politics – Legislative support is a major problem in moving the IT Agenda forward.