A. Priority Strategies, Management Processes and Solutions

Top 10 Final Ranking

1. **Consolidation**: centralizing, consolidating services, operations, resources, infrastructure
2. **Security**: Tightening security safeguards, enterprise policies, employee education
3. **Disaster Recovery/Business Continuity**: Improving disaster recovery, business continuity
4. **Electronic Records Management/Digital Preservation/E-discovery**: strategies, policies, services
5. **Health Information Technology**: Assessment, partnering, implementation
6. **Shared Services**: Sharing resources, services, infrastructure
7. **Connectivity**: Strengthening statewide connectivity, broadband
8. **Governance**: Improving IT governance
9. **Interoperability**: Ensuring interoperability - infrastructure and data
10. **Human Capital/IT Workforce**: attracting, developing and retaining IT personnel, retirement wave planning

B. Priority Technologies, Applications and Tools

Top 10 Final Ranking

1. Virtualization (storage, computing, data center)
2. Server virtualization
3. Security enhancement tools
4. Geographic Information Systems (GIS)
5. Legacy application modernization and upgrade (ERP)
6. Identity and access management
7. Networking, voice and data communications
8. Document/Content management
9. Wireless: Mobile, remote and fixed wireless
10. Service oriented applications and architecture