

NASCIO Learning Lounge

CROSS-JURISDICTIONAL COLLABORATION:

Lessons from Current Practice?
Upcoming Priorities?

September 20, 2016



XJ Collaboration Agenda

1. Introduction

2. Lessons from current practice?

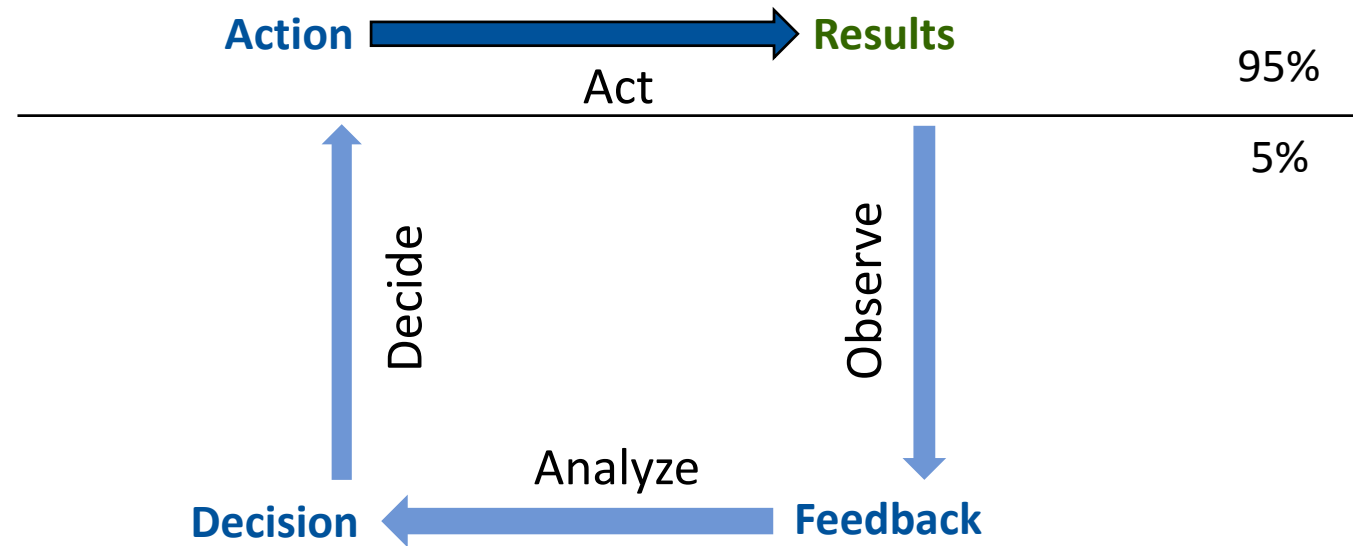
- *Analytic framework?* Jerry Mechling, consultant (Harvard University, retired)
- *Ohio re: state/local collaboration?* Stu Davis, State of Ohio
- *Michigan re: state/state collaboration?* Linda Pung, State of Michigan
- *Oakland County re: local/local collaboration?* Phil Bertolini, Oakland County, MI

3. Discussion re: future priorities?

4. Conclusions

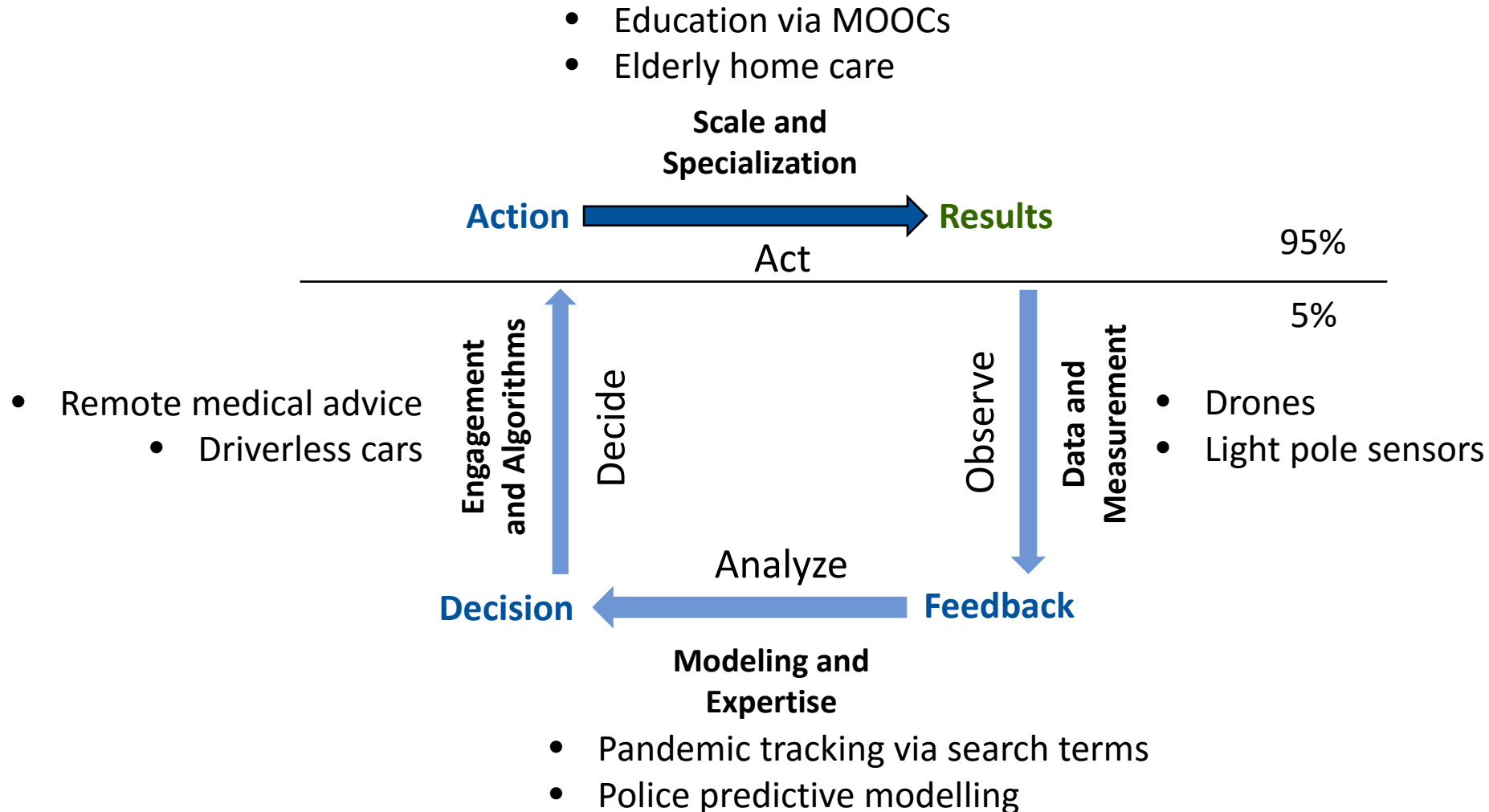
Are we taking the XJ actions we need to take?

Analytic framework: the learning loop



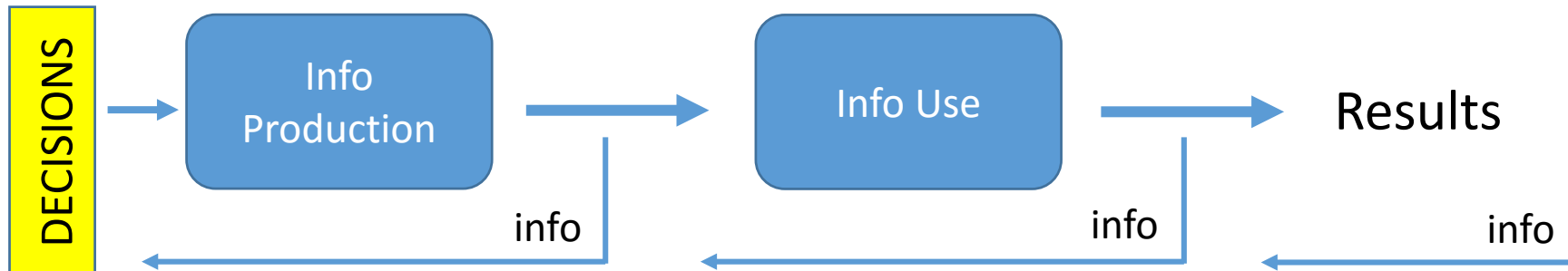
Evidence can improve results. And recently...

Analytic framework: digital power...



Digital tools enable learning, specialization, and scale.

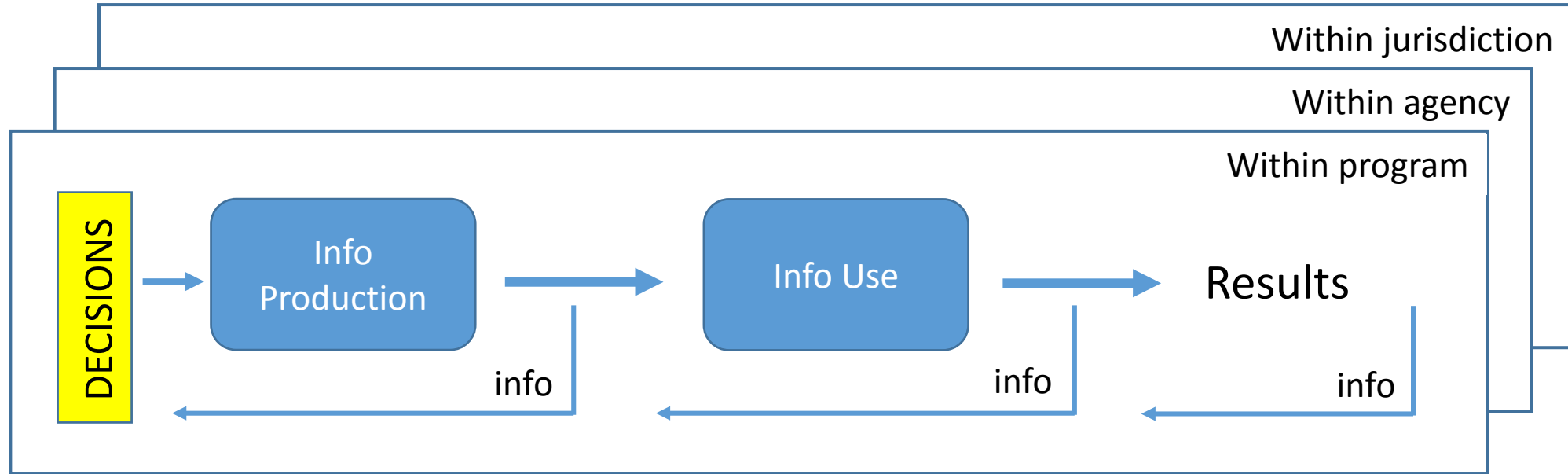
We started with old processes (often small)...



We improve results:

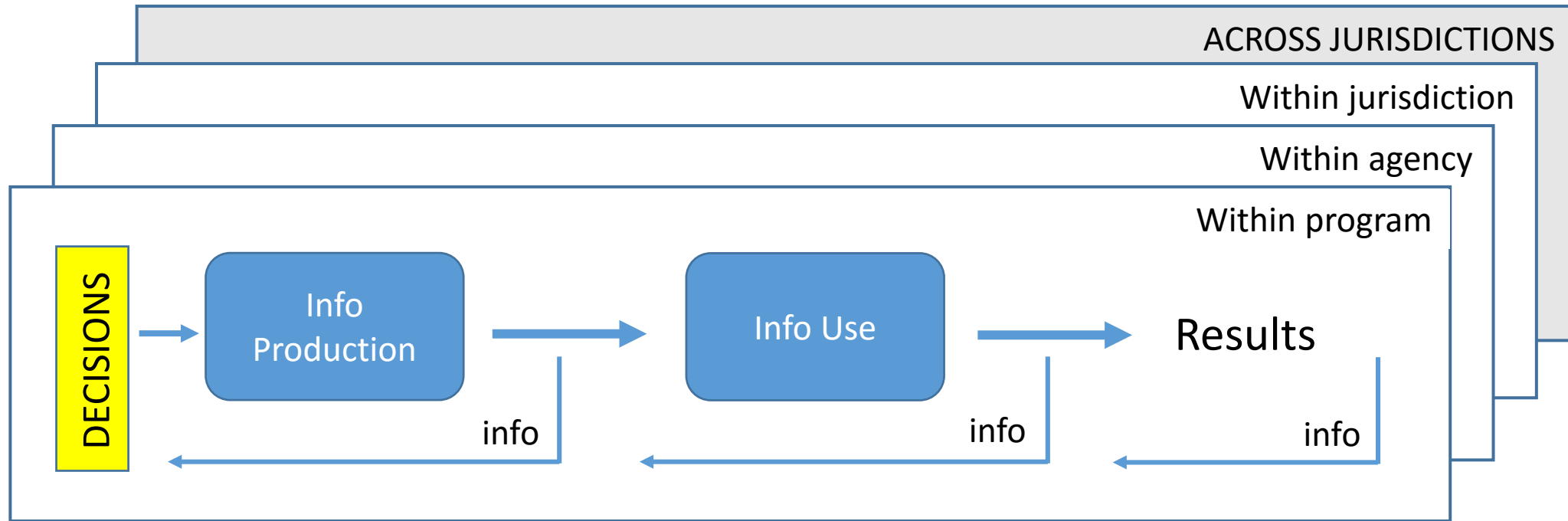
- Via better feedback and decisions: knowledge & accountability
- Via better processes: distance service, self-service, etc.

We added major economies of scale...



- Via consolidation, shared services, cloud apps, etc.
- But this has focused within jurisdictional boundaries

Now comes cross-jurisdictional collaboration



- Expanding what works: state/local, state/state, local/local, etc.
- Testing for new XJ infrastructures, services, policies, etc.

Ohio re: state/local collaboration

The Ohio story – Stu Davis

- What's been done?
- Impacts and evidence?
- Who should apply the Ohio lessons?
- Other key state/local collaboration targets?

Q&A

Michigan re: state/state collaboration

The Michigan story – Linda Pung

- What's been done?
- Impacts and evidence?
- Who should apply the Michigan lessons?
- Other key state/state collaboration targets?

Q&A

Oakland County re: local/local collaboration

The Oakland County story – Phil Bertolini

- What's been done?
- Impacts and evidence?
- Who should apply the Oakland County lessons?
- Other key local/local collaboration targets?

Q&A

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Are we taking the XJ actions we need to take?

Discussion re: future priorities...

What's important???:

- Scale, partnerships to boost productivity
- Specific services or policies
- Change management
- Critical dangers and how to avoid them
- Etc.

Conclusions...

- Areas of agreement and disagreement?
- Priorities?
- Topics not covered?
- What will the people and jurisdictions here will do next?
- How strategic will cross-jurisdictional collaboration be for us all?

XJ CHALLENGE – Work with other governments to create economies of scale, especially to reach the \$99.8 B spent on state & local IT services.



We must all hang together or most assuredly we shall all hang separately

Benjamin Franklin

XJ PRIORITIES

- 1. Pay attention.** Learn about XJ opportunities from top performing individuals, institutions, and communities of practice.
- 2. Assemble allies.** Work to develop shared interests and action with potential state, local, and federal allies.
- 3. Invest in IT at larger scale.** Organize for shared:
 - a) data center management, b) data models (as with NIEM), c) online payment systems, d) cyber security, and e) IOT/smart cities.
- 4. Invest in IT-enabled services at larger scale.** Organize for shared:
 - a) GIS; b) elderly support & health care, c) lifelong education, d) metro-wide CRM, and e) procurement.

Are you taking care of strategic XJ challenges?

Thank you!!!

- And, for further information, please explore and use the [follow-up references researched and assembled by Andris Ozols...](#)