



Washington State Employment  
Security Department

## CHIEF INFORMATION OFFICER

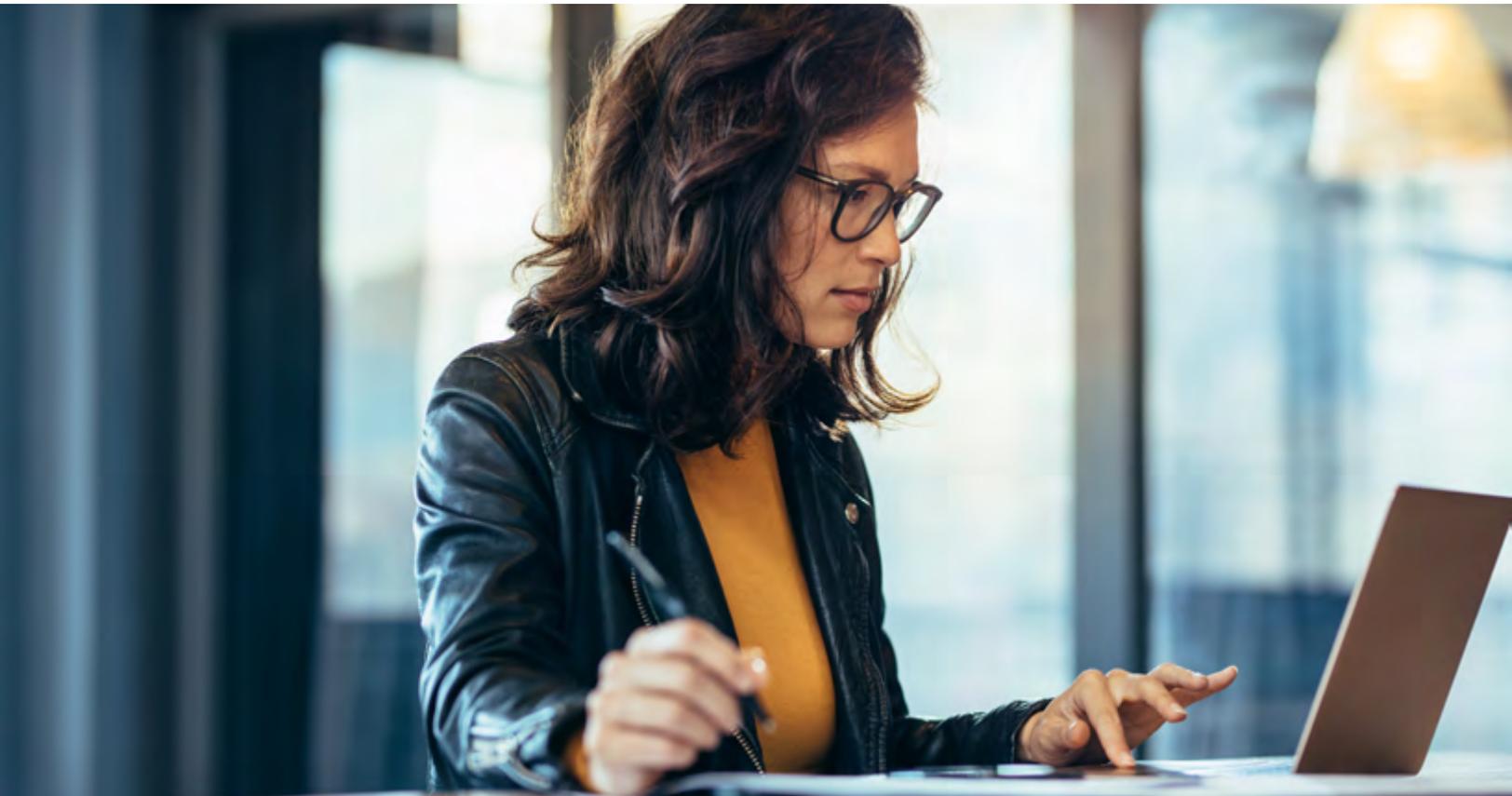
*Job Announcement*

**Here's your opportunity to be a key part of how we live our vision and BUILD the nation's best and most future ready workforce – starting right at ESD!**

### **Why bring your talent to ESD?**

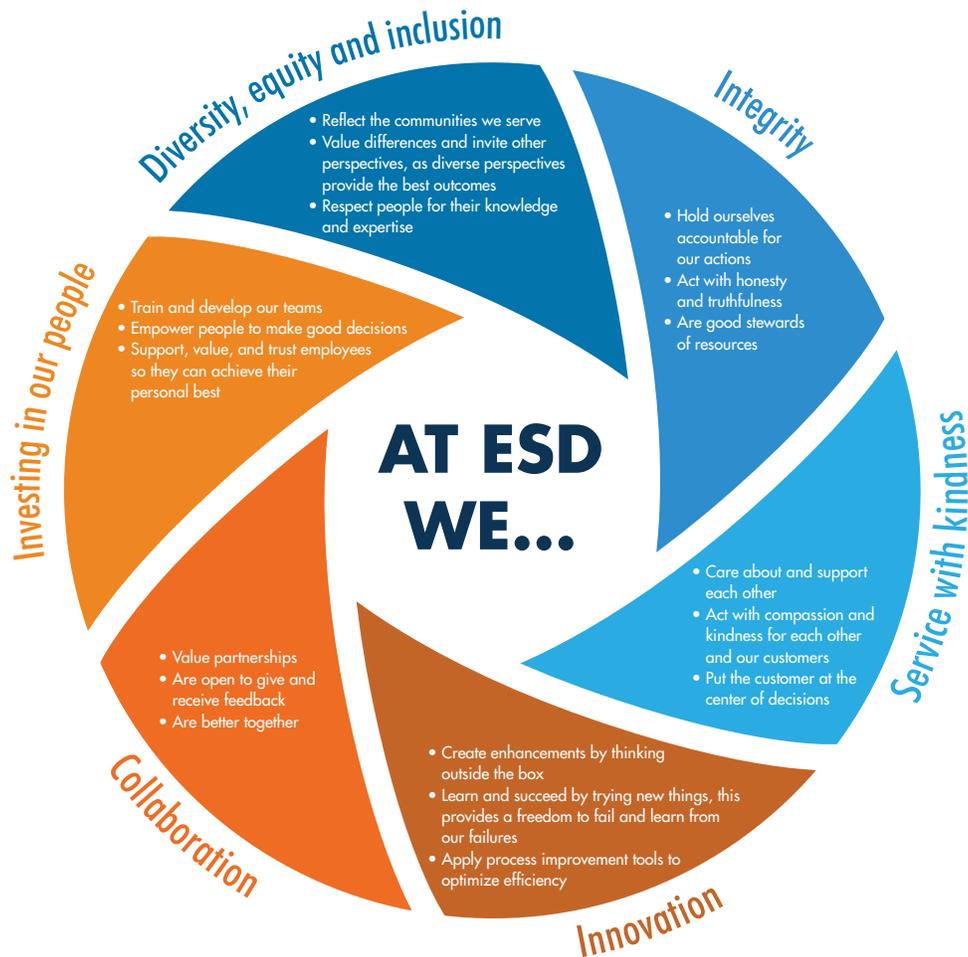
At ESD we value Collaboration, Diversity, Equity, Inclusion, Innovation, and Integrity, Investing in our people and Service with kindness. We have a flexible work environment that respects your work/life balance, ensures your voice matters, and values a diverse workforce dedicated to the Power to Help when people need it most.

Here at the Employment Security Department (ESD), we believe in the power of finding the right job for each person, every time. We do this by connecting employers with job seekers and supporting transitions to new jobs, ultimately empowering careers.



## About the Agency

The Employment Security Department (ESD), employing approximately 1,700 people, helps workers and employers across the state succeed in a global economy by delivering superior employment services, timely benefits and a fair and stable unemployment insurance system. Employment Security is headquartered in Olympia on the capitol campus and its mission is to provide Washington State communities with inclusive workforce solutions that promote economic resilience and prosperity.



**Our values, our lens:** Our values drive every decision that we make, determine how we interact with others and are at the core of who we are.



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## About the Position

To achieve the agency mission, the Chief Information Officer (CIO) acts as a strategic partner internally and externally to deliver business services through technology. The CIO is the principal technology leader with overall responsibility for the vision and leadership of agency's information technology strategy. The CIO oversees the delivery of all technology services, leads a department of nearly 175 employees and manages an annual operating budget of \$48 million.

The CIO serves as a visionary leader who provides management oversight of IT resources. The CIO works collaboratively with agency leadership, staff, and stakeholders to continue to transform technology services and investment into highly visible, effective, and efficient assets.

### Key priorities for the CIO:

- Fulfill the agency's mission by providing resources, products and services that departments, staff, partners and citizens depend upon for their business needs while bringing a deep understanding of future technology trends and acting as a proactive advisor to help the agency anticipate problems and develop solutions.
- Recruit, hire, and retain talented IT professionals.
- Develop an in-depth understanding of ESD's priorities and set clear information technology goals that anticipate needs and are responsive to the ESD's strategic plan and goals.
- Provide the leadership and vision for IT strategic and tactical planning, including managing appropriate governance structures to address goals to foster innovation, prioritize initiatives, and manage current and future IT systems and resources that assure continued high-quality services.
- Create and identify and evaluate new technological tools and advise on their appropriateness for the agency.
- Develop plans, policies, and standards for acquiring, implementing, and operating IT systems and other technology assets.
- Assure the security and integrity of all ESD information resources.
- Assure that IT-related compliance requirements are met and that IT best practices are applied.
- Identify opportunities for appropriate IT investments and funding strategies. Ensure ongoing operational costs and appropriate technology refreshes occur.



## The Ideal Candidate

For this important role Employment Security seeks a creative, passionate leader that brings to life the values and culture of the organization. We are seeking a credible, unifying leader who is deeply committed to the success of the organization and is a strategic big-picture thinker. Candidates should bring strengths in both external relations and internal management with an ability to balance the two.

## Desirable Qualifications

Successful candidates will have a bachelor's degree and a least five years increasingly responsible IT management experience in a large, complex and represented organization OR equivalent combination of education and experience.

**The preferred candidate will have experience and demonstrated success in the following areas:**

- Vision and strategic leadership.
- Demonstrated experience in IT strategic planning, organizational design and development.
- Proven track record of creating a culture that invests in people, promotes diversity, equity and inclusion, relies on kindness and courage, values collaboration and partnership and holds people accountable to the highest levels of integrity.
- Demonstrated ability to develop and implement enterprise system strategic plans and road maps.
- Advanced knowledge and experience in project management principles and techniques.
- Advanced knowledge, skills and experience in the application of budget and resource allocation and principles.
- Experience in the application of information systems techniques and principles including analysis, design, development, implementation, maintenance, and training procedures and practices.
- Excellent communication and active listening skills.
- Experience using security controls to manage IT risk.
- A track record of insuring that the organizational culture and behavior keeps the needs of the internal and external customers as the primary objective.
- Ability to mentor, coach and direct the work of staff.
- Cultural competency that enables effective working relationships in cross-cultural situations.
- Successful planning and implementation of change management strategies.
- Collaboration and partnership building skills.
- Politically astute.
- Transparent, honest and accessible.
- Creative problem solver, bringing fresh ideas, a progressive approach and new energy.

# APPLICATION PROCESS

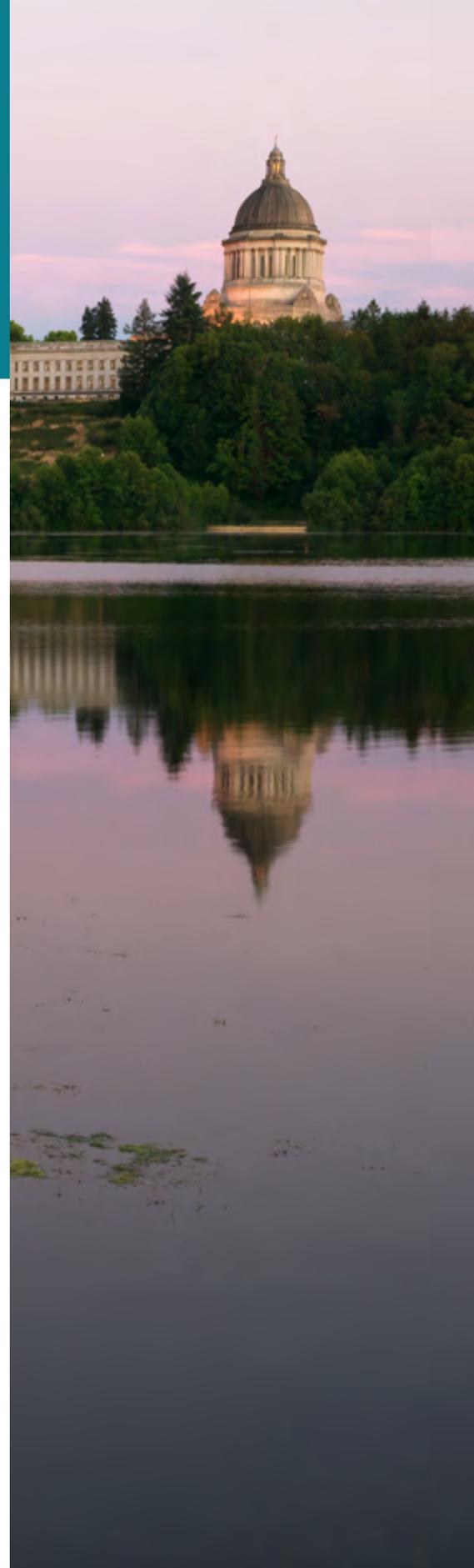
Persons interested in this position must submit a cover letter and a current resume detailing size and scope of leadership and management experience.

If you have questions regarding this announcement, please call Marissa Karras at (360) 956-1336. The position will remain open until filled; however, the screening process will move quickly.

Please submit your application materials as soon as possible but no later than June 16th, 2019 by visiting [www.karrasconsulting.net](http://www.karrasconsulting.net) and clicking on “view open positions.”

The maximum annual salary for this job is \$140K. The starting salary for this job may be less than the maximum amount.

The State of Washington is an equal opportunity employer and is strongly committed to enhancing the diversity of its workforce. We will provide assistance in the recruitment, application and selection process to applicants with disabilities who request such assistance.



## Live and Work in a Great State

Washington State offers a total work/life package of pay, benefits, flexibility and workplace opportunities to help you get the most out of your career and out of life. Washington State is a great place to work, play, and be a part of a community. Washington offers a quality of life that is unsurpassed. From the high-energy urban center of Seattle, one of the nation's top-ranked cities, to the more relaxed pace of our rural communities, Washington's distinctive Northwest lifestyle blends a progressive, creative culture with a casual nature.

The position is located in Olympia, the Capital City of Washington State. Olympia is a vibrant city with a small-town feel conveniently situated between two major cities, Seattle and Portland. Mount Rainier and the rugged Cascade Mountains provide majestic scenery, while Washington's Pacific Coast is just an hour's drive to the west. Olympia enjoys the benefits of an engaged and educated community and a well-supported school system.

