



## NASCIO and PTI Address the State and Local Government Technology Landscape

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# Speakers

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# STATE CIO TOP 10 PRIORITIES

## 2019 Strategies, Management & Process Solutions

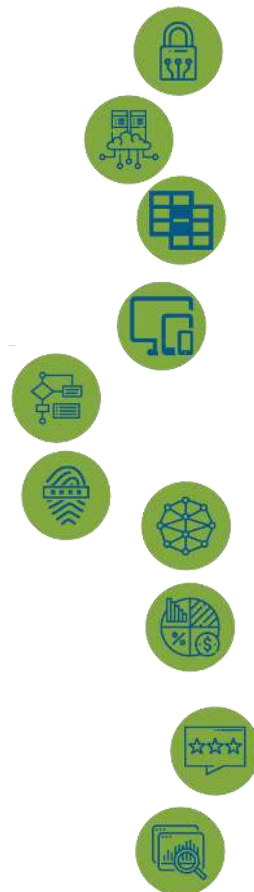


1. Security and Risk Management
2. Cloud Services
3. Consolidation/Optimization
4. Digital Government
5. Broadband/Wireless Connectivity
6. Budget, Cost Control, Fiscal Management
7. Customer Relationship Management
8. Data Management and Analytics
9. Enterprise IT Governance
10. Identity and Access Management

# STATE CIO TOP 10 PRIORITIES

Technologies, Applications and Tools

- 1. Cloud Solutions**  
software as a service
- 2. Security Enhancement Tools**  
CDM, advanced analytics, digital forensics
- 3. Legacy Application Modernization/Renovation**
- 4. Business Intelligence (BI) and Business Analytics (BA)**  
applications, big data, data analytics
- 5. Identity and Access Management**
- 6. Collaboration Technologies**  
file sharing, document management, workflow, intranet services
- 7. Data Management**  
Master Person Index/Master Data Management; information exchanges
- 8. Enterprise Resource Planning (ERP)**
- 9. Disaster Recovery / Business Continuity**
- 10. Networking**  
voice and data communications, unified, SDN





More focus on enterprise cybersecurity models; cyber talent and workforce crisis remains

CIO as broker business model: evolution from owner-operator to more managed services and multi-sourcing initiatives

Digital government: user centric design, focus on streamlining experiences, citizen IAM

More interest and use of artificial intelligence, RPA, chatbots as adoption grows and benefits realized

State IT organization transition continues: more consolidation, hybrid models and unification initiatives

22 new governors in 2018. 17 new state CIOs appointed in 2019 to date (July 2019).

# Questions?

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The banner features the following elements:

- Logos:** NASCIO (with a star icon), PTI (Public Technology Institute), and CompTIA.
- Title:** "Ask the Executive Directors Webcast" in white text on a dark blue background.
- Decorative Elements:** Green horizontal bars above and below the title.
- Icons:** A row of six small icons at the bottom right: a classical building, a gear, a cloud, a network of nodes, another classical building, and a document with a magnifying glass.



# Contact Information

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# Thank you!

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