



State CIO Priorities November 18, 2009

A. Priority Strategies, Management Processes and Solutions

Top 10 Final Ranking

1. **Budget and Cost Control:** managing budget reduction, strategies for savings, reducing or avoiding costs, activity based costing
2. **Consolidation:** centralizing, consolidating services, operations, resources, infrastructure, data centers
3. **Shared Services:** business models, sharing resources, services, infrastructure, independent of organizational structure
4. **Broadband and Connectivity:** strengthening statewide connectivity, broadband and wireless
5. **American Recovery and Reinvestment Act:** execution, support, reporting, data management
6. **Security:** risk assessment, security safeguards, enterprise policies, employee education, data protection, insider threat
7. **Transparency:** open government, performance measures and data, accountability, access to government data
8. **Infrastructure:** data centers, infrastructure investment, critical infrastructure protection
9. **Health Information:** architecture, assessment, partnering, implementation, health information exchange, technology solutions
10. **Governance:** improving IT governance, data governance

B. Priority Technologies, Applications and Tools

Top 10 Final Ranking

1. Virtualization (storage, computing, data center, servers, applications)
2. Networking, voice and data communications, unified communications
3. Document/Content/Records/E-mail management (repository, archiving, digital preservation)
4. Cloud computing, software as a service
5. Security enhancement tools
6. Enterprise Resource Planning (ERP) / Legacy application modernization-renovation
7. Geospatial analysis and Geographic Information Systems (GIS)
8. Business Intelligence (BI) and Business Analytics (BA) applications
9. Identity and access management
10. Social Media and Networking (Web 2.0 services, wikis, blogs, collaboration technologies, and social networking)