



NASCIO and PTI Address the State and Local Government Technology Landscape

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Speakers



Doug Robinson
Executive Director,
NASCIO



Alan Shark
Executive Director,
PTI

STATE CIO TOP 10 PRIORITIES

2019 Strategies, Management & Process Solutions

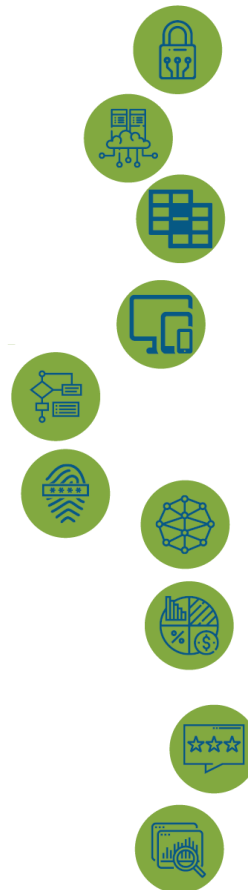


1. Security and Risk Management
2. Cloud Services
3. Consolidation/Optimization
4. Digital Government
5. Broadband/Wireless Connectivity
6. Budget, Cost Control, Fiscal Management
7. Customer Relationship Management
8. Data Management and Analytics
9. Enterprise IT Governance
10. Identity and Access Management

STATE CIO TOP 10 PRIORITIES

Technologies, Applications and Tools

- 1. Cloud Solutions**
software as a service
- 2. Security Enhancement Tools**
CDM, advanced analytics, digital forensics
- 3. Legacy Application Modernization/Renovation**
- 4. Business Intelligence (BI) and Business Analytics (BA)**
applications, big data, data analytics
- 5. Identity and Access Management**
- 6. Collaboration Technologies**
file sharing, document management, workflow, intranet services
- 7. Data Management**
Master Person Index/Master Data Management; information exchanges
- 8. Enterprise Resource Planning (ERP)**
- 9. Disaster Recovery / Business Continuity**
- 10. Networking**
voice and data communications, unified, SDN





More focus on enterprise cybersecurity models; cyber talent and workforce crisis remains

CIO as broker business model: evolution from owner-operator to more managed services and multi-sourcing initiatives

Digital government: user centric design, focus on streamlining experiences, citizen IAM

More interest and use of artificial intelligence, RPA, chatbots as adoption grows and benefits realized

State IT organization transition continues: more consolidation, hybrid models and unification initiatives

22 new governors in 2018. 17 new state CIOs appointed in 2019 to date (July 2019).

Questions?

The banner features the following elements from top-left to bottom-right:

- NASCIO logo (a green star with the letters N, A, S, C, I, O)
- PTI logo (Public Technology Institute) with the text "Public Technology Institute" and "CompTIA" below it.
- A dark blue horizontal bar with the text "Ask the Executive Directors Webcast" in white.
- A row of six small icons: a classical building, a gear, a cloud, a network of nodes, another classical building, and a document with a magnifying glass.



Contact Information

Doug Robinson
Executive Director,
NASCIO
drobinson@nascio.org



Alan Shark
Executive Director,
PTI
ashark@comptia.org



Thank you!



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