**JOB ANNOUNCEMENT**

North Dakota Information Technology

**Class Name: Manager II**

**Working Title:** Network Engineering Team Lead

**Location:** Telework

**Hiring Range: $5,144 – 7,000.00**

**Position No.: 112-00000284**

**Job Opening ID: 3017772**

**Status:** Regular, Full-time

**Type of Recruitment:** Internal/External

Do you have a strong passion to change the world? If so, this may be your opportunity. The State of North Dakota’s purpose is to Empower People, Improve Lives, and Inspire Success. North Dakota’s Information Technology organization asks itself “How might we deliver world class technology and service?” North Dakota Information Technology (NDIT) is seeking a candidate that as the same passion to Empower People, Improve Lives, Inspire Success, and deliver world class technology as a Team Leader for NDIT and other state agencies. The successful candidate will be a leader who enjoys working with people in a collaborative environment, who can learn quickly in a rapidly changing technology landscape, and who embodies the core values that we follow as public servants for the State of ND: Gratitude, Humility, Curiosity, and Courage.

**MINIMUM QUALIFICATIONS:**

Bachelor’s degree in a Computer Science or a closely related field and twoyears of current and progressive professional work experience supporting and administering complex enterprise networks and applications, or an Associate degree in a computer related field and four years of current & progressive related work experience. Work experience must include project management and customer relations to a large customer base and/or acting in a provisioning/supporting role implementing and managing complex enterprise networks.

**SUMMARY OF WORK:**

Work involves providing direct supervision, leadership and guidance to a highly technical team in the Network and Facilities group within the Technology division. Work also involves the planning and coordination of teamwork assignments, problem resolution, and customer support. Candidate selected for a team leader role will be working managers, meaning incumbents will spend approximately 50% of the time fulfilling management responsibilities and approximately 50% of the time performing technical duties.

Must also be able to make sound decisions with minimal guidance, stay abreast of current trends and changes in area of technical expertise and related areas. Must also possess strong interpersonal skills with the ability to motivate individuals and create a strong team environment.

**Duties and Tasks:**

* Provide first line support for a team of individuals with varying technological expertise and customers for assigned responsibilities. Assist team members and users with technical questions.
* Administration, Provisioning, and Engineering of a complex enterprise network and related components, such as switches, routers, firewalls, access points, VPN, and DNS.
* Understand objectives of the organization and leverage resources effectively; manage priorities and workload for the assigned customers including expectations for cost, quality, and time, seeking assistance from the division manager as needed.
* Manage assigned staff by planning and assigning work duties, develop and implement work standards, coach and mentor, evaluate and rate employee performance, implement and monitor performance management measures, and initiate as well as carry out disciplinary measures as required.
* Ensure that standards/procedures are followed, and that appropriate documentation is maintained.
* Develop and complete reports on status of projects and other requests; report incidents upward to customers, and NDIT management team.
* Lead and/or participate in the implementation of division strategies with guidance from senior management.
* Research and collaborate with other divisions of NDIT to resolve problems and coordinate or develop alternative problem resolutions; determine appropriate resolution involving projects and teams or make recommendations involving problems of broader issues as well as complex network issues.

**Application Procedures/Comments:**

Please make sure that your resume includes information to demonstrate how you meet the minimum qualifications as posted. Your work history will not be given credit if North Dakota Information Technology cannot determine that you meet the minimum qualifications.

All application material must be received on or before the closing date by 11:59 pm and must include the following documents:

* + Resume

North Dakota Information Technology does not offer or provide sponsorships. Applicants must be legally authorized to work in the United States.

For more information or if you need an accommodation, please contact: Trish Moch, North Dakota Information Technology: Email: itdjobs@nd.gov phone: (701) 328-1004, fax: (701) 328-3000 or TTY: 1-800-366-6888 or local at (701) 328-3190

Job Announcement Status can be viewed at: [>http://www.nd.gov/itd/working-itd](http://www.nd.gov/itd/working-itd)

* Learn more about NDIT at: [>http://www.nd.gov/itd](http://www.nd.gov/itd)
* Learn more about Employment Benefits at: [>](http://www.nd.gov/hrms/employees/benefits.aspx)<https://www.nd.gov/omb/state-employee/employment-and-compensation/benefits>
* Visit North Dakota State government: [>http://www.nd.gov](http://www.nd.gov/)

**Equal Opportunity Employer**

The state of North Dakota does not discriminate on the basis of race, color, national origin, sex, religion, age, or disability in employment or the provision of services, and complies with the provisions of the North Dakota Human Rights Act.