

# Chief Data Officer

**SALARY RANGE: UP TO \$175,000**

The Chief Data Officer (CDO) is responsible for providing executive leadership for the enterprise, Division, and the Agency, also functioning as a strategic advisor to the Secretary of DIT. The CDO also serves as NC Government Data Analytics Center (GDAC) Director.

This position is responsible for the State's large enterprise analytic portfolio, data strategy, enterprise-wide data governance, policy development, and management of Divisional resources to ensure that statewide and agency objectives are met.

The CDO directs major programs including the GDAC portfolio consisting of the North Carolina Financial Accountability and Compliance Technology System (NC FACTS), the Criminal Justice Law Enforcement Automated Data Services (CJLEADS), the Health Information Exchange Authority Board and staff, the Statewide Longitudinal activities, the Center for Geographic Information and Analysis, and other programs.



THE DEPARTMENT IS LED BY THE SECRETARY AND STATE CHIEF INFORMATION OFFICER JIM WEAVER, AS APPOINTED BY THE GOVERNOR.

## AGENCY

NCDIT oversees and provides IT services to state agencies, local governments and educational institutions across North Carolina.

These services include network hosting, service and technology procurement, identity management, desktop computing and support as well as cybersecurity.

In addition to these services, the department leads the state's broadband expansion efforts, statewide data analytics and cybersecurity management. NCDIT is also responsible for

the N.C. 911 Board as well as the state's health information exchange, NC HealthConnex.

The department is dedicated to transforming its shared IT services by adopting modern technology solutions and improving communications and collaboration platforms to meet its customers' needs while effectively managing risks and security.

The department is led by the Secretary and State Chief Information Officer (SCIO), Jim Weaver, as appointed by the governor.

## DIVISION HIGHLIGHTS



### BROADBAND AND DIGITAL EQUITY

The Broadband and Digital Equity division is home to our Broadband Infrastructure Office (BIO) and the Office of Digital Equity and Literacy (DEL), which serve as statewide resources for broadband expansion, first-responder communications, classroom connectivity initiatives, digital equity and literacy. DEL is the first office of its kind in the country.



### ENTERPRISE SECURITY AND RISK MANAGEMENT OFFICE

The Enterprise Security and Risk Management Office (ESRMO) provides leadership in the development, delivery and maintenance of a whole-of-state cybersecurity program that safeguards North Carolina's information and supporting infrastructure against unauthorized use, disclosure, modification, damage or loss.



### ENGINEERING AND CLOUD SERVICES

Engineering and Cloud Services is charged with bringing in all new IT services and/or major updates/expansion to enterprise services provided to NCDIT and state agencies. It is also responsible for centralizing services, as necessary, for ease of use and security (e.g., multiple cloud vendor capability from NCDIT).



### ENTERPRISE STRATEGY

The Enterprise Strategy team creates and maintains a statewide IT portfolio that fulfills the state's business needs and effectively leverages state resources to serve agencies and residents.



### CHIEF DATA OFFICE/GDAC

The Government Data Analytics Center (GDAC) integrates data and develops analytics to support business needs associated with criminal justice, child safety, fraud, compliance, health care and longitudinal and performance analysis.

## VISION, MISSION & VALUES

### VISION

To foster a culture of innovation and operational excellence.

### MISSION

To promote a stronger North Carolina that connects customers, residents, businesses, education and government.

### VALUES

NCDIT values collaboration, customer service, agility, accountability and innovation.

## CULTURAL DIVERSITY

NCDIT is an equal opportunity employer and committed to diversity, equity and inclusion. We are an Employment First state ensuring that people with disabilities have equal opportunity to succeed in the state government workplace (Executive Order 92). Governor Cooper has in recent years signed additional executive orders to address pay equity for women (Executive Order 93) and establish paid parental leave (Executive Order 95) for birth, adoption, or foster care.



## ABOUT THE POSITION

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Information Exchange Authority Board and staff, the Statewide Longitudinal activities, the Center for Geographic Information and Analysis, and other programs.

This position directs analytic solutions development efforts through strategic planning, staffing, budgeting, and quality assurance. The CDO manages vendor relationships, builds internal and external partnerships and collaboration with State agencies and other organizations, and manages data driven solutions development and operations.

The CDO is based in Raleigh, but a hybrid remote work arrangement is possible. This position is designated as Exempt Policymaking and is appointed by the Governor or state-wide elected Council of State Agency Head based upon a process determined by General Statute.

### PRIMARY RESPONSIBILITIES

- Further establish and implement a statewide vision for data and analytics through thought leadership, development of clear objectives, policy development, and building relationships with stakeholder/business partners to clearly understand business and technology needs
- Development of data strategies that expand the use of data and analytics across the enterprise, maximizing data to support insights, foster a data-driven culture, and identify the organizational skills and competencies essential for the State's digital enterprise.
- Organize and lead the Government Data Analytics Center to improve the State's capacity to develop insights through advanced analytics and emerging methods.
- Define, manage and advance enterprise information management principles, policies and programs for stewardship, advocacy and custodianship of data and analytics, in concert with legal, information security, privacy, and risk and compliance.
- Direct the development and management of the Division's and GDAC's extensive data programs and complex analytic projects including fraud and compliance, financial, criminal justice, healthcare, criminal justice, longitudinal data system initiatives, social services, performance, financial, geospatial activities, open data efforts, and other domains as needed focusing on quality, traceability, timeliness, usability, and cost-effectiveness.
- Implement and develop data governance practices that adhere to privacy regulations and policies while promoting data sharing including practices that extend beyond State Government supporting the health care community, criminal justice community, and beyond.
- Serve on and support several Boards including the Geographic Information Coordinating Council, the Health Information Exchange Advisory Board, and the Criminal Justice Information Network Board.

### KNOWLEDGE, SKILLS & ABILITIES

Thorough knowledge of and the demonstrated ability to apply or use:

- Directing large-scale enterprise IT programs and practices
- Master data management, data governance, data integration/analytics, privacy and security considerations
- Coordinate large-scale, long-term program planning
- Assess feasibility of technical solutions and translate business needs into technical implementation and operations
- Understand business needs and manage program resources to meet those business needs through innovative technical solutions
- Budget processes as well as cost/benefit and return on investment analysis
- Presenting to executive leadership and elected officials

### EDUCATION & EXPERIENCE

- Bachelor's degree from an appropriately accredited institution and eight years of progressive data processing experience including at least five years of managerial experience in directing information resource management programs that include applications development, hardware and software operations, end-user computing services, and communications activities

OR

- Equivalent combination of education and experience.



# Application process

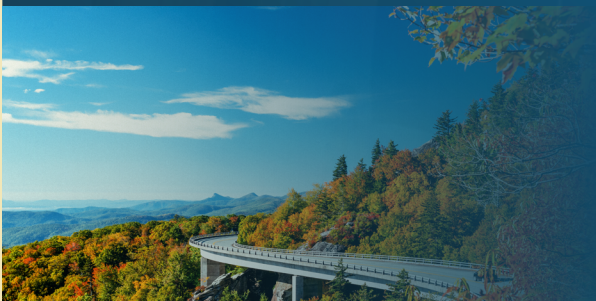
Hiring is to be as early as October 15, 2021, and no later than December 1, 2021. To be considered, please submit a resume and cover letter addressing your interest and the knowledge, skills and abilities noted in this profile.

Applicant materials received in the first two weeks will be given priority consideration.

Applicant materials received by October 15, 2021, will be given guaranteed consideration.

Applicants deemed to have the most relevant demonstrated experience will be contacted for further interview and selection.

For additional information or questions contact Shaun Osborne at [shaun.osborne@nc.gov](mailto:shaun.osborne@nc.gov).



## COMPENSATION AND BENEFITS

The state of North Carolina offers excellent comprehensive benefits. Employees can participate in health insurance options, standard and supplemental retirement plans, and the NCFlex program (numerous high-quality, low-cost benefits on a pre-tax basis).

Employees also receive paid vacation, sick, and community service leave. In addition, paid parental leave is available to eligible employees.

Some highlights include:

- The best funded pension plan/retirement system in the nation according to Moody's Investor's Service
- Twelve (12) holidays/year
- Fourteen (14) vacation days/year which increase as length of service increases and accumulate year-to-year
- Twelve (12) sick days/year which are cumulative indefinitely
- Longevity pay - lump sum payout yearly based on length of service
- 401K, 457, and 403(b) plans

## REMOTE WORK

We trust our employees to be self-motivated and successful in remote roles, so DIT offers robust work from home options and variable work schedule flexibility.

Learn more about employee perks/benefits:

- [Why Work For NC?](#)
- [NC OSHR: Benefits](#)
- [NC OSHR: Total Compensation Calculator](#)