STATE AND LOCAL 2022 TECH FORECAST: Jan 27 2 PM ET OPPORTUNITIES FOR GROWTH

WEBCAST





Dr. Alan Shark

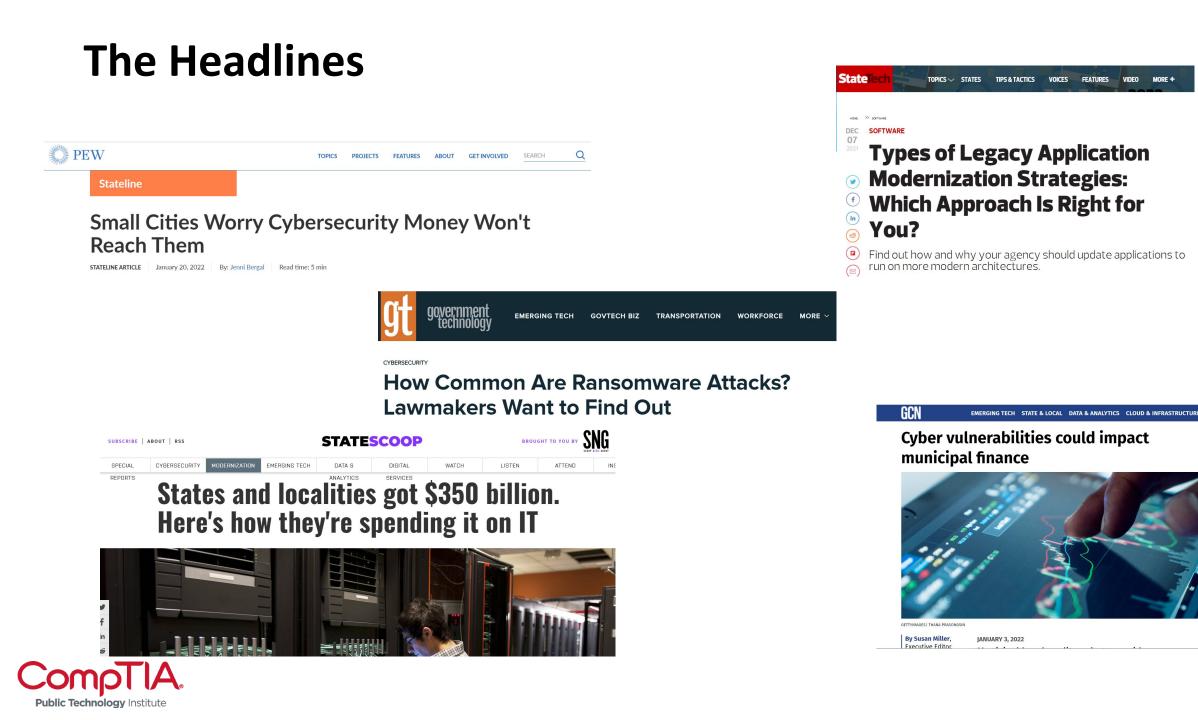
Vice President, Public Sector and Executive Director, CompTIA Public Technology Institute The View from Local Government ClOs

CompTIA Public Technology Institute and NASCIO = Promoting the Priorities, Trends and Issues Impacting State and Local Government IT

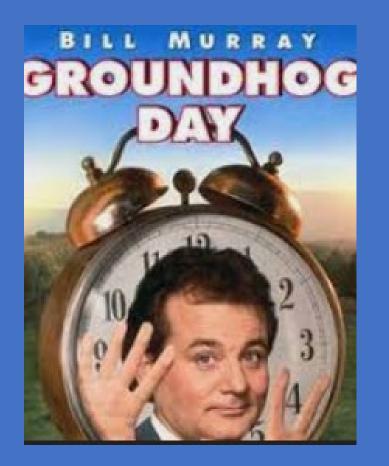
More than 10 years working together. CompTIA Public Technology Institute (PTI) truly appreciates our relationship and the efforts of Doug Robinson, NASCIO leadership and the NASCIO team to foster collaboration between state and local government.







Is It 2020 or 2022?









SMART CITIES & TECHNOLOGY



How the past informs the future: 12 predictions for 2022

Written by Dr. Alan R. Shark 15th December 2021





12 Predictions for 2022

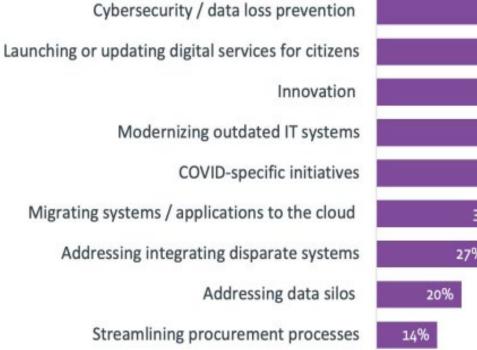
- 1. Cybersecurity remains front and center of attention
- 2. Cyber insurance coverage becomes a challenge
- 3. Zero-trust becomes essential to trust
- 4. Cloud Solutions become denser
- 5. Managed services continue to grow
- 6. Broadband expansion

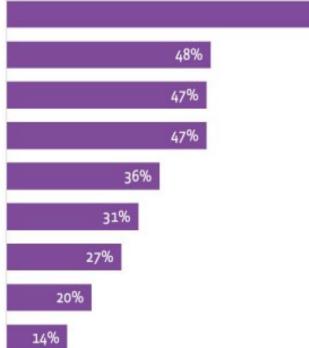
- 7. Tech staffing insecurity
 - The Great Retirement, the Great Resignation, out-of-town & remote work
- 8. Federal support to the rescue
- 9. Redefining and practicing emergency planning & recovery plans
- 10. Emerging tech expands
- 11. Customer-first focus grows
 - Departments/partners, the public
- 12. Tech leadership rising. Keep the momentum growing!





City/County CIO Technology Priorities Over Next 2 Years

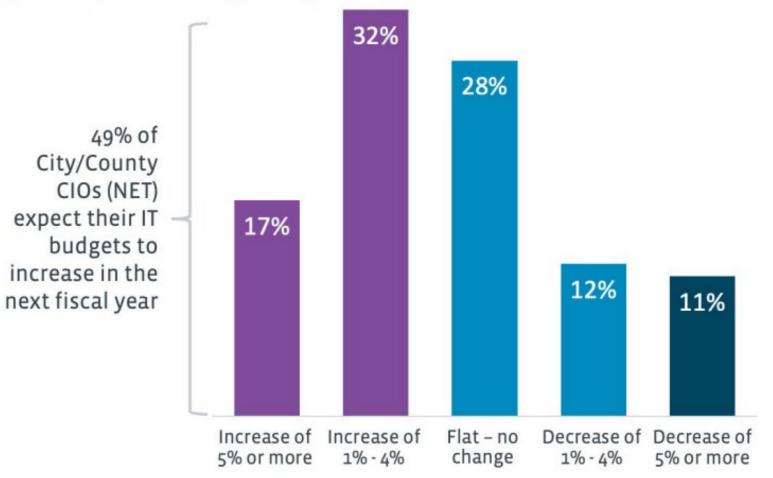




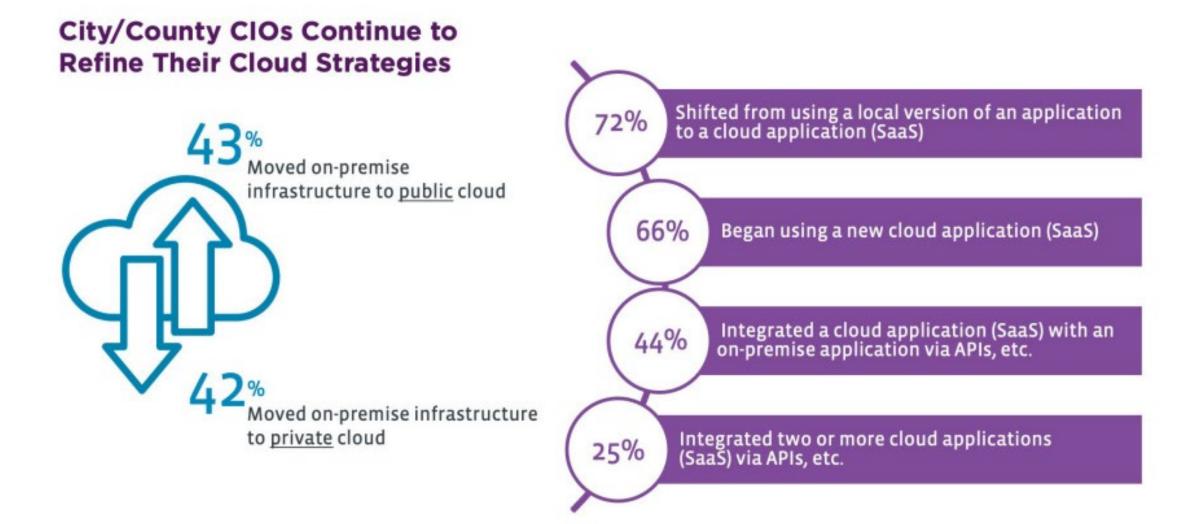
88%

Complia. Public Technology Institute

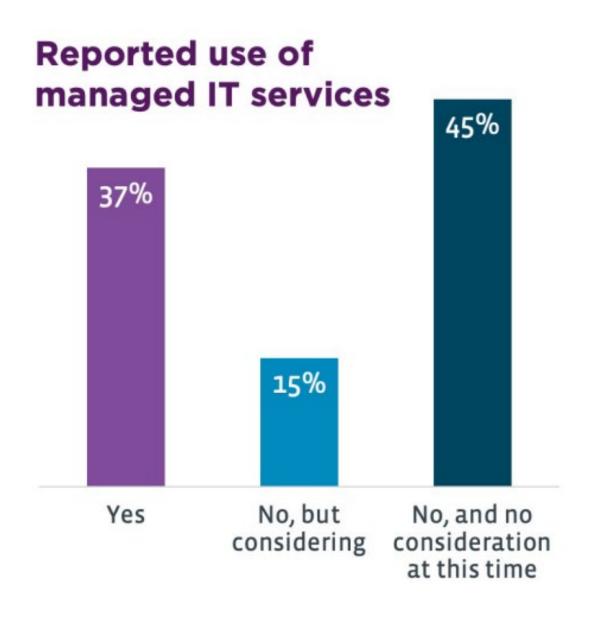
City/County Technology Budget Expectations











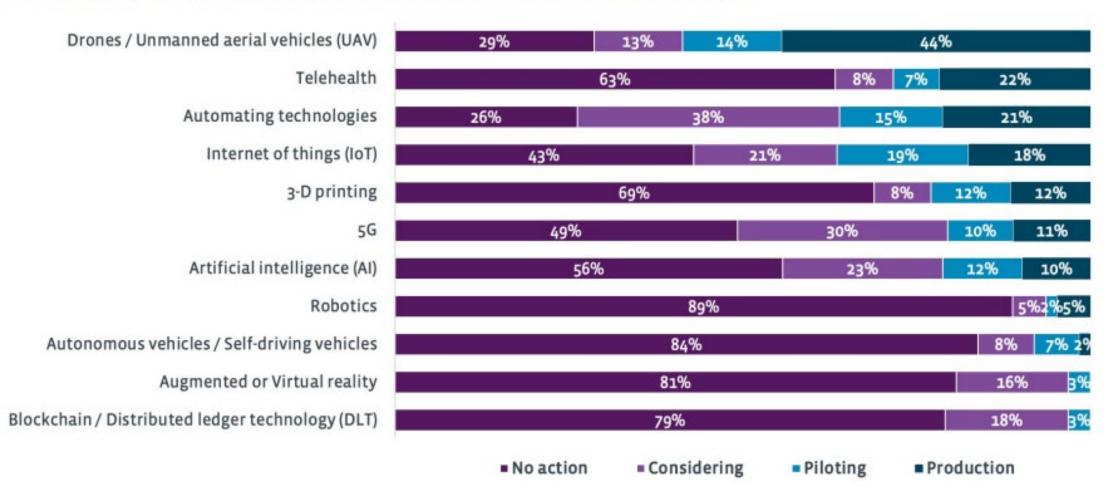


City/County Cybersecurity Priorities on Many Fronts

Training for general staff	16%	32%	54%
Modernizing defenses	9%	44%	47%
Further establishing a security mindset	19%	35%	46%
Adopting a cybersecurity framework based on national standards	15%	40%	45%
Training for existing IT staff	14%	43%	43%
Developing or testing cybersecurity incident response plans	13%	45%	42%
Updating polices to reflect changing threat landscape	19%	41%	41%
Deploying proactive measures	19%	43%	39%
Deploying next-gen security measures	32%	37%	31%
	Lower Priority	Secondary Priority	 Highest Priority



Emerging Technologies Impacting Cities and Counties



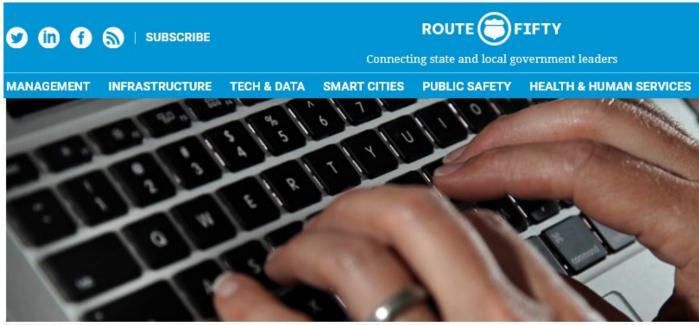


Top priorities for bridging skills gaps





Most Local Governments Provide Cyber Awareness Training. Why Do 25% Let Elected Leaders Opt Out?



In this June 19, 2017, file photo, a person types on a laptop keyboard in North Andover, Mass. AP PHOTO/ELISE AMENDOLA

By Andrea Noble, Staff Correspondent OCTOBER 27, 2021

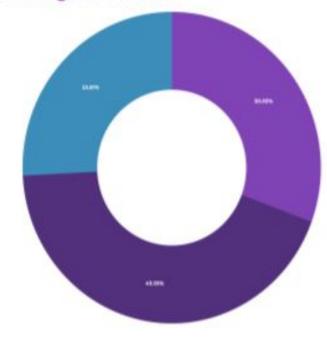
A new survey from the CompTIA Public Technology Institute highlights cybersecurity concerns among municipal IT professionals, including remote work and rising insurance premiums.







2021 National Survey of Local Government Cybersecurity and Cloud Initiatives Specific to Cybersecurity: How would you rate the relationship between your IT organization and your state's IT organization in terms of information-sharing, resourcesharing, education and training provided by the state to local governments?



Cyber relationship is EXCELLENT
Cyber relationship is FAIR
Cyber relationship is POOR

State and Local Government Organizations are Committed to Helping You Navigate the Ever-changing Climate of State and Local Government IT













«Ins and Outs 2019 - 2020"



Throw-Back!

OUT	IN
1. Cyber Security as a concern	Cyber Security as a crisis
2. Perimeter-Based Security Focus	Holistic Active Monitoring and Response Systems
3. Smart Applications	Smart Government
4. Database transactions	Blockchain
5. Uber/Lyft	Bikes/Scooters/Autonomous vehicles
6. Smart software	Artificial Intelligence (AI)
7. Robotics	Robots/Bots/RPA
8. Innovation	Change Management
9. Virtual & Augmented Reality	Mixed Reality
10. Hiring IT Staff (internal)	Managing IT staff (external)
11. Tech to Change Votes	Tech to Change Minds
12. Protecting Information	Protection Against Misinformation







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