What's Trending in State and Local Government IT? Your Opportunity to Ask the Executive Directors
STATE CIO TOP 10 PRIORITIES

Priority Strategies, Management Processes and Solutions for 2023

01. Cybersecurity and Risk Management
02. Digital Government / Digital Services
03. Workforce
04. Legacy Modernization
05. Identity and Access Management
06. Cloud Services
07. Consolidation/Optimization
08. Data and Information Management
09. Broadband/Wireless Connectivity
10. Customer Relationship Management

NASCIO
Representing Chief Information Officers of the States
Focus on digital services and transformation: improved citizen experience, citizen-centric design, streamlining services, automation, citizen identity management.

Elevated cyber threats, nation state and criminal attacks; focus on whole-of-state cybersecurity resilience. Concerned about ransomware, human error, shadow IT, phishing and fraud.

**State IT workforce:** recruitment, retention, reforms, reskilling, remote, resignations, retirements. Critical situation with cybersecurity positions

Growing cloud adoption/models; reducing IT diversity and complexity - seeking to “rationalize” the technology environment: hardware, software and services

Trending: broader adoption of business process automation, ML/AI, chat bots and low code/no code solutions. Potential for Generative AI, AR/VR and the metaverse?

36 gubernatorial elections in 2022 - **9 new governors**; 1,500 new legislators. 21 CIO transitions in 2023 to date! Impact on progress and continuity of leadership?
Initial findings: 2023 NASCIO-Accenture Cloud Study II

The top areas of cloud adoption include:

- Health services,
- Human services, and
- Employment services & workforce

88% of state CIO’s have accelerated the adoption of cloud in all or some functional areas

Security remains the top consideration when looking into cloud solutions

88% of state CIO’s said training and skills gaps are preventing them from adopting more cloud services

Nearly half of respondents agree that cloud offers relevant business capabilities for their organization
What’s on the Horizon?

- Execution of the $1B S&L Cybersecurity Grant: collaborating with local governments; state shared services to locals; CISA releases Year 2 NOFO
- Changing IT workforce: hybrid/remote work environment, skills transformation, workplace adaptation,
- Pressure to improve program integrity: identity verification, anti-fraud solutions, data sharing
- Focus on Artificial Intelligence and Generative AI: tremendous promise, governance, guardrails, use cases, legislation
- State privacy legislation; State chief privacy officer role growing and evolving
- 40 states have banned foreign-made technology, application platforms or software due to security concerns. What’s next?
Questions?
Ask using the chat feature
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