NASCIO 2023 ANNUAL

OCTOBER 8-11
MINNEAPOLIS, MN

Schedule

updated as details become available

🕐 Viewing in Central Time **Adjust**

October 8, 2023

> Registration

8:00 AM-8:00 PM CT

∨ 👋🏻 👋🏽 👋🏿 State Member Forum Live!

9:00 AM-4:15 PM CT

Greenway Ballroom (2nd Floor)

STATE AND LOCAL MEMBERS ONLY

AGENDA

9 - 9:15 am	Welcome
9:15 -10 am	Ripped from the Headlines
10- 10:45 am	Fraud Prevention/Social Engineering/Deep Fakes
10:45 - 11 am	Networking Break
11 am - Noon	Topical Roundtables I
Noon - 1 pm	Networking Lunch
1:15 - 1:30 pm	NASCIO 2023 Annual Conference Preview

1:30 - 2:15 pm   Topical Roundtables II

2:15 - 3 pm   Open Mic

3 - 3:15 pm   Networking Break

3:15 - 4:15 pm   State Team Networking

⌄ Corporate Member Exchange (CME)

3:30 PM-5:00 PM CT

Lakeshore Ballrooms

ALL CORPORATE MEMBERS WELCOME

Agenda

- Call to Order, Welcome & Introductions
  - Stu Davis, CLC Chair, Vice President, Consulting Expert, CGI Technologies & Solutions Inc.
  - Paul Baltzell, CLC Vice Chair, Vice President, Strategy & Business Development, Salesforce
  - Lori Rempe, NASCIO Membership & Sponsorship Manager
- NASCIO Executive Committee Update
  - Stephanie Dedmon, NASCIO President, State Chief Information Officer, State of Tennessee
- State CIO Top 10 Priorities & State CIO Transition Heat Map
  - Doug Robinson, NASCIO Executive Director
- The View from A State CIO
  - Denise Reilly-Hughes, Secretary, State of Vermont
  - J.R. Sloan, State Chief Information Officer, State of Arizona
- Corporate Leadership Election Results
- Conference Tips & Reminders
  - Stu Davis, CLC Chair, Vice President, Consulting Expert, CGI Technologies & Solutions Inc.

- Paul Baltzell, CLC Vice Chair, Vice President, Strategy & Business Development Salesforce

⌄ State Member Business Meeting

4:30 PM-6:00 PM CT

Regency Room (2nd Floor)

STATE MEMBERS ONLY

NASCIO elected leadership and staff will provide updates on important initiatives and strategic priorities. The election of NASCIO's officers and directors will also take place.

⌄ Welcome Reception

6:30 PM-8:00 PM CT

Northstar Ballroom (2nd Floor)

Meet, greet and mingle with fellow NASCIO attendees.

Please check-in at registration before the reception, as name badges are required for entrance.

Heavy hors d'oeuvres provided.

October 9, 2023

› Networking Breakfast

7:00 AM-8:00 AM CT

› Registration & Information

7:00 AM-5:30 PM CT

Welcome & Pinnacle Keynote

8:00 AM-9:30 AM CT

Nicollet Ballroom

Annie Griffiths
Storyteller. Global Women's Champion. Revolutionary. Pinnacle Keynote Speaker

WELCOME
Comments from NASCIO President and the introduction of the Annual Conference Give Back partner

PINNACLE KEYNOTE
Annie Griffiths | Connect with Anyone, Anywhere
Three decades of work in more than 100 countries have taught Annie how to quickly navigate any social situation to find points of connection. Whether working in a remote village or an urban jungle, Annie shares real life challenges and shows how humor, body language, sincerity and deeper listening can build a bridge to anyone.

Networking Break

9:30 AM-10:00 AM CT

Fireside Chat: The Future Role of the State CIO Organization

10:00 AM-10:30 AM CT

Nicollet Ballroom

Denis Goulet
Chief Information Officer/Commissioner
New Hampshire

Greg Hoffman
Deputy Chief Information Officer
North Dakota

Laura Clark
Chief Information Officer
Michigan

State CIO offices, along with the rest of the world, have seen dramatic change in the past 5 years. What will the future role of the CIO office look like?
CIOs will likely continue to drive strategic direction and implement increased digital services, but the impact of potential disruptions like outsourcing and workforce gaps will remain. And, it is unknown the extent of the impact of Generative AI and other yet to be created technologies will be.

Transition Break

10:30 AM-11:00 AM CT

˅Workshop: Generative AI

11:00 AM-11:45 AM CT

Mirage Room (2nd Floor)

Kevin Gilbertson
Chief Information Officer
Montana

Josiah Raiche
Artificial Intelligent Director
Vermont

Generative AI is poised to be the most disruptive and transformative technology of our time. How can states leverage the potential and mitigate associated risks?

This workshop will provide members an opportunity to discuss and ideate governance best practices and guidelines and guardrails for use.

Come ready to share, discuss and work collaboratively.

⌄ Workshop: Whole-of-State

11:00 AM-11:45 AM CT

Regency Room (2nd Floor)

Jennifer Pittman-Leeper
former Security Program Manager
Arizona

Ryan Murray
State CISO & Deputy Director
Arizona

Torry Crass
State Chief Risk Officer
North Carolina

A whole-of-state approach to cybersecurity can strengthen security posture at all levels of government. Yet challenges like funding, jurisdictional differences, and workforce shortages, can make it seem more aspirational that achievable. This workshop will provide members an opportunity to discuss and ideate actionable steps that states can take to launch, grow and govern a successful program.

Come ready to share, discuss and work collaboratively.

⌄ Workshop: Data Governance

Lakeshore Room AB   **11:00 AM-11:45 AM CT**

Bill Kehoe	Irene Vidyanti
State Chief Information Officer & Director Washington	State Chief Data Officer Washington

In the NASCIO State CIO Survey, 69% of states rated their data maturity and governance as in the begining stages. The maturity of these programs has not moved along at the same pace as other top issues. This workshop will provide members an opportunity to briefly explore why this advancement has lagged and focus on what can be done to move it along. Come ready to share, discuss and work collaboratively.

＞ Lunch   11:45 AM-1:00 PM CT

⌄ State CIO Panels: Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, Vermont

1:00 PM-1:45 PM CT

Lakeshore Room A

In a moderated panel discussion, state CIOs share information and updates on their top investment priorities, current major projects, and the best way to engage with the state regarding services and solutions.

Participants

- Connecticut -Jeff Brown, CISO
- Maine - Nicholas Marquis
- Massachusetts - Jason Snyder
- New Hampshire - Denis Goulet
- Rhode Island - Brian Tardiff
- Vermont - Denise Reilly-Hughes

⌄ State CIO Panels: Alaska, California, Hawaii, Washington

1:00 PM-1:45 PM CT

Regency Room (2nd Floor)

In a moderated panel discussion, state CIOs share information and updates on their top investment priorities, current major projects, and the best way to engage with the state regarding services and solutions.

Participants

- Alaska - Bill Smith
- California - Liana Bailey-Crimmins
- Hawaii - Doug Murdock
- Washington - Bill Kehoe

⌄ State CIO Panels: Indiana, Kentucky, Michigan, Ohio, Pennsylvania, West Virginia

1:00 PM-1:45 PM CT

Lakeshore Room C

In a moderated panel discussion, state CIOs share information and updates on their top investment priorities, current major projects, and the best way to engage with the state regarding services and solutions.

Participants

- Indiana - Tracy Barnes
- Kentucky - Ruth Day
- Michigan - Laura Clark
- Ohio - Katrina Flory
- Pennsylvania - Amaya Capellan
- West Virginia - Heather Abbott

⌄ State CIO Panels: Idaho, Montana, North Dakota, South Dakota, Wyoming

1:00 PM-1:45 PM CT

Lakeshore Room B

In a moderated panel discussion, state CIOs share information and updates on their top investment priorities, current major projects, and the best way to engage with the state regarding services and solutions.

Participants

- Idaho - Brian Smith, Deputy CIO
- Montana - Kevin Gilbertson
- North Dakota - Kuldip Mohanty
- South Dakota - Jeff Clines
  Wyoming Tim Sheehan

⌄ State CIO Panels: Florida, Georgia, North Carolina, Puerto Rico, South Carolina

1:00 PM-1:45 PM CT

Mirage Room (2nd Floor)

In a moderated panel discussion, state CIOs share information and updates on their top investment priorities, current major projects, and the best way to engage with the state regarding services and solutions.

Participants

- Florida - Jeremy Rodgers, CISO
- Georgia - Shawnzia Thomas
- North Carolina - Jim Weaver
- Puerto Rico - Antonio Ramos Guardiola
- South Carolina - Nathan Hogue

Transition Break

1:45 PM-2:00 PM CT

> ## State CIO Panels: Delaware, District of Columbia, Maryland, New Jersey, New York, Virginia

2:00 PM-2:45 PM CT

⌄ ## State CIO Panels: Alabama, Mississippi, Missouri, Tennessee, Virgin Islands

2:00 PM-2:45 PM CT

Lakeshore C

In a moderated panel discussion, state CIOs share information and updates on their top investment priorities, current major projects, and the best way to engage with the state regarding services and solutions.

Participants

- Alabama - Daniel Urquhart
- Mississippi - TBD
- Missouri - John Laurent
- Tennessee - Stephanie Dedmon
- Virgin Islands - Rupert Ross

⌄ ## State CIO Panels: Illinois, Iowa, Minnesota, Nebraska, Wisconsin

2:00 PM-2:45 PM CT

Lakeshore Room B

In a moderated panel discussion, state CIOs share information and updates on their top investment priorities, current major projects, and the best way to engage with the state regarding services and solutions.

Participants

- Illinois - Sanjay Gupta
- Iowa - Neil Shah, CIO, Workforce Development
- Minnesota - Tarek Tomes

- Nebraska - Ed Toner
- Wisconsin - Trina Zanow

⌄State CIO Panels: Arizona, Colorado, Nevada, Utah

2:00 PM-2:45 PM CT

Lakeshore Room A

In a moderated panel discussion, state CIOs share information and updates on their top investment priorities, current major projects, and the best way to engage with the state regarding services and solutions.

Participants

- Arizona - J.R. Sloan
- Colorado - Julia Richman, Deputy CIO
- Nevada - Tim Galluzi
- Utah - Alan Fuller

⌄State CIO Panels: Arkansas, Kansas, Louisiana, Oklahoma, Texas

2:00 PM-2:45 PM CT

Mirage Room (2nd Floor)

In a moderated panel discussion, state CIOs share information and updates on their top investment priorities, current major projects, and the best way to engage with the state regarding services and solutions.

Participants

- Arkansas - Jonathan Askins
- Kansas - Mark Abraham, Deputy CISO
- Louisiana - Dickie Howze
- Oklahoma - Joe McIntosh
- Texas - Amanda Crawford

> Networking Break

2:45 PM-3:15 PM CT

∨ General Session: Creating a Citizen-Centric Digital Experience

3:15 PM-4:00 PM CT

Nicollet Ballroom

Stephanie Dedmon
State Chief Information Officer
Tennessee

Alan Fuller
Chief Information Officer
Utah

Katrina Flory
State CIO & Assistant Director
Ohio

In 2001, NASCIO issued a guide to states on digital government. This year's [NASCIO presidential initiative](#) evaluated what progress has been made toward making digital government a reality across the states and territories since that initial report.

This session will present what we've learned, the drivers and challenges for delivering a digital citizen experience, recommendations for advancing digital capabilities and what state CIOs see as the future of digital state government.

∨ 📷 Former State CIO Photo

4:00 PM-4:15 PM CT

Nicollet Ballroom

Former State CIOs will gather by the main stage at the conclusion of the afternoon session for a photo

> Premier Reception

5:30 PM-8:00 PM CT

October 10, 2023

> Registration & Information

7:00 AM-4:00 PM CT

> Networking Breakfast

8:00 AM-9:00 AM CT

> Deputies Breakfast

8:00 AM-9:00 AM CT

⌄ General Session: Insights from the World of Public Sector Leadership

9:00 AM-10:15 AM CT

Nicollet Ballroom

Explore the priorities, perspectives, issues and trends reported by state CIOs. The 2023 State CIO Survey provides insights into the role of state CIO, including key relationships, business trends and critical policy areas.

Doug Robinson
Executive Director
NASCIO

Brian Tardiff
Chief Information
Officer & CISO
Rhode Island

Jonathan Askins
Secretary of
Information
Technology
Arkansas

Trina Zanow
Chief Information
Officer
Wisconsin

> Networking Break

10:15 AM-10:45 AM CT

∨ Award Showcase

10:45 AM-12:00 PM CT

Exhibit Hall

Casually visit with the recipients of the 2023 State IT Recognition Awards. Representatives from each project will be onsite to share details about the project and talk through how an idea became an impactful initiative.

There is not a formal agenda and attendees can move through the showcase at their leisure.

View the recipients in the Awards Library

> Lunch

12:00 PM-1:15 PM CT

Learning Lounge: Capitals in the Cloud: Changing the Cloud Conversation

1:15 PM-1:45 PM CT

Regency Room (2nd Floor)

Dmitry Kagansky
Deputy Executive Director / CTO
Georgia

Patrick Moore
Principal Director
Accenture

Denise Reilly-Hughes
Secretary
Vermont

This session will discuss findings from a recently published NASCIO and Accenture report on cloud adoption, a continuation of a 2021 project.

The report suggests it is time for the conversation to change from *if* cloud services will be used to *how* they are going to be managed. Join us for an insightful discussion with Vermont and Georgia facilitated by Patrick Moore of Accenture.

Preparing for Future Shocks in State Government: State CIOs Role in Resilience

1:15 PM-1:45 PM CT

Lakeshore Room AB

Teri Takai
Senior Vice President Center for Digital Government
e.Republic

Dickie Howze
State Chief Information Officer
Louisiana

Dan Chenok
Executive Director, Center for the Business of Government
IBM

Amanda Crawford
Executive Director & State Chief Information Officer
Texas

State CIOs are facing issues from future public health crises and cyber threats to climate change, workforce shortages and disruptive new technologies. Two state CIOs share their experiences alongside insights gathered from a project by NASCIO, CDG and IBM on what future disruptions may look like for CIOs and how they can effectively tackle them.

⌄Learning Lounge: Addressing Procurement Woes: Using AI in the Process

1:15 PM-1:45 PM CT

Mirage Room (2nd Floor)

Amy Glasscock
Program Director, Innovation and Emerging Issues
NASCIO

James Tanzosch
Chief IT Procurement Officer
North Carolina

In this session Amy Glasscock will present preliminary findings from research NASCIO is conducting with NASPO, Florida International University and Boise

State on how states are using artificial intelligence in the procurement process.

James Tanzosch, Chief IT Procurement Officer for the North Carolina Department of Information Technology will share how he is exploring the use of AI in his role.

Transition Break

1:45 PM-2:00 PM CT

> Learning Lounge: Addressing Procurement Woes: Using AI in the Process

2:00 PM-2:30 PM CT

> Learning Lounge: Capitals in the Cloud: Changing the Cloud Conversation

2:00 PM-2:30 PM CT

> Preparing for Future Shocks in State Government: State CIOs Role in Resilience

2:00 PM-2:30 PM CT

> Networking Break

2:30 PM-3:00 PM CT

⌄ Closing Pinnacle Keynote

Nicollet Ballroom

Lital Marom
Innovation strategist and visionary. Serial entrepreneur. Pinnacle Keynote Speaker

Lital Marom | Think Big, Act Fast

In a world undergoing relentless transformation, every aspect of an organization is rapidly evolving. Adaptability isn't just a virtue; it's the key to your future. As you navigate these uncharted waters, let strategist Lital Marom guide you.

Join her for a captivating exploration of the new blueprint of business, where innovation isn't just a buzzword—it's the core foundation of any effective strategy. Discover how to shake up your organization by thinking big and acting fast.

⌄Awards & Recognition Dinner

5:30 PM-8:00 PM CT

Nicollet Ballroom

Join us as we honor outstanding achievements in the field of information technology and celebrate anniversaries for two award programs.

Recipients of the 2023 State IT Recognition Awards, State Technology Innovator Award and Thomas M. Jarret State Cybersecurity Leadership Award will be announced.

Corporate members reaching milestone anniversaries in their membership will also be recognized.

Reception begins in the Nicollet Ballroom Promenade at 5:30 pm; doors open and dinner is served at 6 pm; program begins around 6:45 pm.

October 11, 2023

⌄ Closing Networking Breakfast

8:00 AM-10:00 AM CT

Nicollet Ballroom