

# 2026 STATE CIO TOP 10 PRIORITIES

## Strategies, Policy Issues & Management Processes

1

### ARTIFICIAL INTELLIGENCE / GENAI / AGENTIC AI / MACHINE LEARNING



governance, policies, use cases, security, privacy, workforce skills, data quality, ethical use, overall adoption

2

### CYBERSECURITY & RISK MANAGEMENT



governance; budget and resource requirements; security frameworks; data protection; training and awareness; insider threats; third-party risk; whole-of-state cybersecurity

3

### BUDGET / COST CONTROL / FISCAL MANAGEMENT



managing budget reduction; managing federal funding; strategies for savings; reducing or avoiding costs; dealing with inadequate funding and budget constraints

4

### MODERNIZATION



enhancing, renovating, replacing platforms and applications; business process improvement; governance

5

### DIGITAL GOVERNMENT / DIGITAL SERVICES



framework for digital services; portal; accessibility; identity management; crowd sourcing; privacy; security; cross-agency collaboration; cost/benefit analysis

6

### ACCESSIBILITY



ensuring state services, policies, websites, communications, publications and tools are accessible; ensuring accessibility is considered in the state procurement process; compliance with DOJ rules

7

### IDENTITY & ACCESS MANAGEMENT



supporting citizen digital services; workforce access; access control; authentication; credentialing; digital standards

8

### DATA MANAGEMENT & ANALYTICS



data governance; data architecture; strategy; business intelligence; predictive analytics; big data; roles and responsibilities

9

### CONSOLIDATION/OPTIMIZATION



centralizing, consolidating services, operations, resources, infrastructure, data centers; communications and marketing "enterprise" thinking

10

### CLOUD SERVICES



cloud strategy; selection of service and deployment models; scalable and elastic services; governance; service management; security; privacy; procurement

# 2026 Priority Technologies, Applications and Tools

**1** ARTIFICIAL INTELLIGENCE

**2** APPLICATION MODERNIZATION/RENOVATION

**3** CLOUD SOLUTIONS

**4** IDENTITY AND ACCESS MANAGEMENT

**5** SOFTWARE-AS-A-SERVICE

**6** SECURITY ENHANCEMENT TOOLS

**7** ENTERPRISE RESOURCE PLANNING

**8** DATA MANAGEMENT

**9** DATA ANALYTICS

**10** NETWORKING