



TCSG Connect

Ellucian Cross-Registration

Academic Year 2025 – Spring 2026

Digital Experience: Agency/Program Solutions

State of Georgia

Technical College System of Georgia

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EXECUTIVE SUMMARY

The Technical College System of Georgia launched **TCSG Connect**, a first-of-its-kind enterprise implementation of Ellucian Cross Registration across all 22 technical colleges statewide. Fully deployed by Spring 2026, the platform enables students to seamlessly browse, register, and enroll in courses offered across the entire TCSG system through a single mobile-friendly interface powered by Ellucian Experience.

TCSG Connect transformed a previously fragmented and manual cross-registration process into a unified digital experience that expands course access, reduces administrative barriers, and improves student success. Students remain enrolled at their home institution while gaining access to courses offered across the statewide network — eliminating the complexity typically associated with transient enrollment.

KEY OUTCOMES

All 22

TCSG colleges connected through a unified platform

649+

cross-registered classes actively utilized

- Streamlined registration and advising workflows
- Reduced course cancellations caused by low enrollment
- Expanded course access for working adults and rural students
- Improved instructional resource utilization statewide

As the first statewide deployment of Ellucian Cross Registration at this scale, TCSG Connect established a scalable enterprise model for shared instructional resources, digital student services, and system-wide collaboration in higher education.

Expanding Student Access Through a Unified Digital Experience

The Challenge

Students across Georgia often faced limited access to required courses due to scheduling conflicts, low-enrollment cancellations, geographic barriers, and inconsistent offerings between colleges. These challenges disproportionately impacted working adults, rural students, and learners balancing family and employment responsibilities.

Traditional enrollment processes required students to navigate separate systems, manual approvals, and complex administrative processes when attempting to take courses outside their home institution.

The Opportunity

TCSG recognized the need for a unified enterprise solution that would:

- **Expand course availability across all 22 colleges**
- **Simplify student registration and enrollment**
- **Reduce administrative complexity**
- **Maximize existing instructional resources**
- **Support timely degree and credential completion**

The Innovation

TCSG Connect transformed cross-registration into a seamless digital experience through:

- **Single sign-on access across colleges**
- **Mobile-friendly course registration**
- **Automated enrollment workflows**
- **Shared Banner integration through Ellucian Experience**
- **Home-college enrollment continuity for financial aid and student services**

What Makes It Distinct

TCSG became the first higher education system nationwide to deploy Ellucian Cross Registration across 22 institutions at enterprise scale.

The initiative established a breakthrough model for:

- Shared instructional delivery
- Enterprise academic collaboration
- Systemwide resource optimization
- Student-centered digital services

THE IMPLEMENTATION

Building a Statewide Enterprise Cross-Registration Platform

Enterprise Technology Strategy

TCSG Connect was designed to integrate seamlessly into TCSG's existing enterprise technology ecosystem using:

- **Ellucian Cross Registration**
- **Ellucian Experience**
- **Banner**
- **LMS integrations across all colleges**

The solution-maintained enrollment ownership at the student's home institution while enabling system-wide course access through a single interface.

Phased Rollout Approach

Implementation followed a phased deployment strategy beginning in Academic Year 2025 and expanding statewide by Spring 2026.

Cross-functional collaboration included:

- **Academic affairs**
- **Advising**
- **Registration**
- **Financial aid**
- **Information technology teams**
- **System office leadership**
- **Ellucian implementation partners**

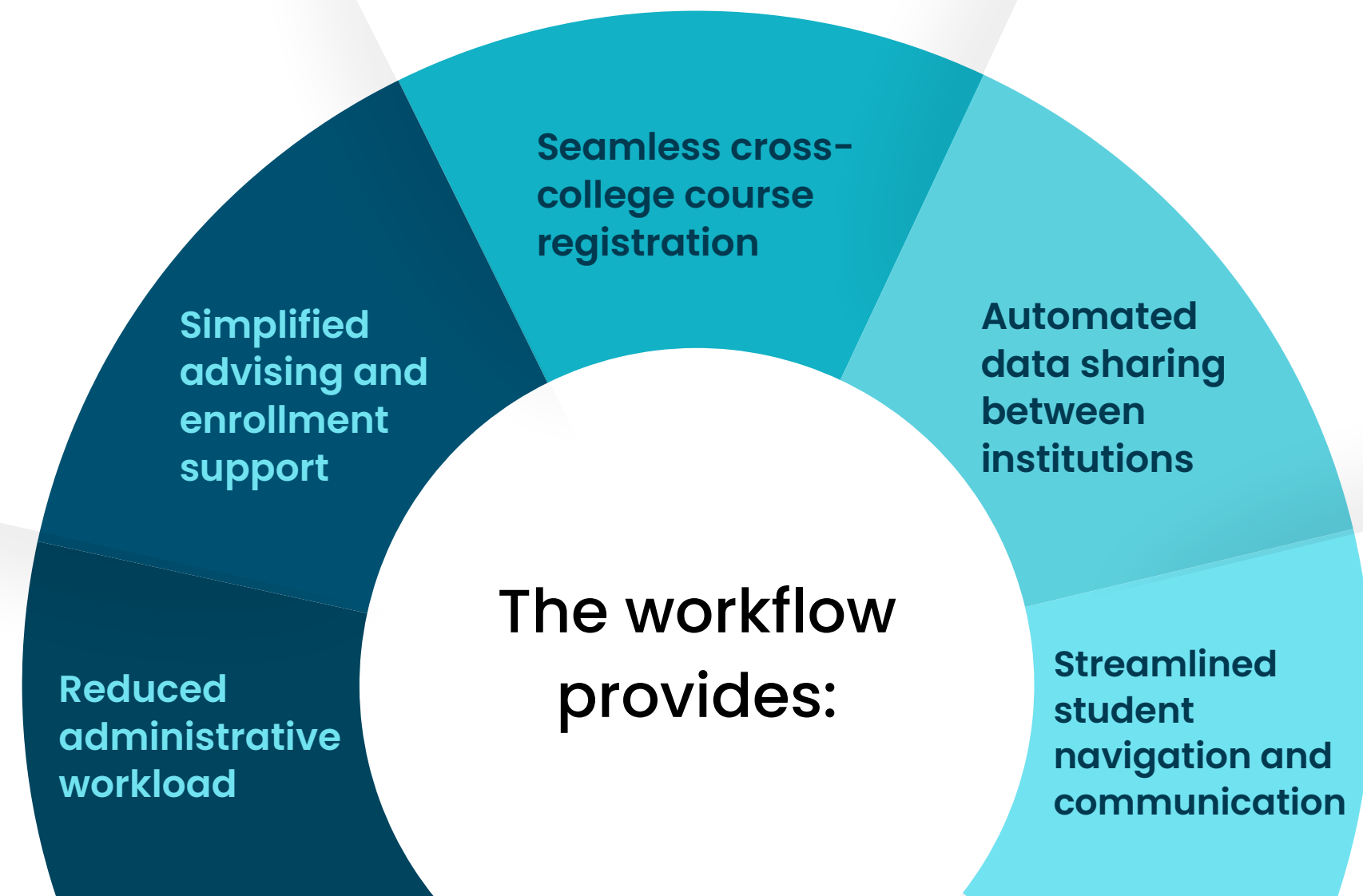
This coordinated rollout allowed TCSG to refine workflows, ensure alignment across institutions, and accelerate user adoption.

Resource Optimization

TCSG Connect leveraged existing technology investments and institutional resources, minimizing the need for major new infrastructure expenditures while maximizing instructional capacity across all colleges.

Operational Improvements

The platform replaced a previously manual and disconnected registration process with an automated enterprise workflow.



THE IMPACT

Transforming Student Access and Enterprise Collaboration

Before implementation, students faced inconsistent course availability and complex registration processes when attempting to enroll outside their home institution. Today, TCSG Connect provides a seamless statewide digital experience that improves access, efficiency, and collaboration across all 22 colleges.

Quantitative Outcomes

Enterprise Impact	Results
Colleges connected statewide	22
Cross-registered classes active	649+
Statewide enterprise deployment	Fully implemented Spring 2026
Manual registration workflows	Automated
Shared instructional resources	System-wide
Course access expansion	Statewide student availability

Operational & Student Experience Improvements

The platform enabled:

- Faster course enrollment
- Expanded access to specialized classes
- Reduced course cancellations
- Improved instructional resource utilization
- Streamlined advising and registration workflows
- Greater flexibility for working and rural students

Qualitative Impact

Students reported significantly improved user experience due to:

- Simplified navigation
- Familiar registration workflows
- Mobile-friendly access
- Seamless home-college enrollment continuity

Faculty and administrators also benefited from improved scheduling coordination, data sharing, and operational efficiency across institutions.

Long-Term Sustainability & Replicability

TCSG Connect established a scalable framework for enterprise-wide academic collaboration and digital student services.

Future efforts will focus on:

- Enhancing user experience
- Expanding automation and LMS integration
- Leveraging data insights to improve student outcomes
- Supporting future workforce and academic needs

The initiative demonstrates how higher education systems can leverage enterprise technology to modernize student services, optimize instructional resources, and create more equitable access to education at statewide scale.

Student Testimonials

"...the transition was very smooth and simple."

TCSG Student Participant

"It's set up just like [home institution], so that's what makes it even easier because it's still familiar."

TCSG Student Participant

"My children...are definitely a factor when it comes to online learning... I want to be flexible for them."

**TCSG Student Participant
and Mother of Five**

"I don't know of any college that does a nighttime chemistry class around me. So, it's been a great opportunity to go ahead and get that prereq done and not have to quit my job."

TCSG Student Participant